

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1990992
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKGC2PY028887
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	095 / 095A
OWNER INFORMATION		ITEM #	CKTR18TO-95
ARTHUR SANUEL GURDO JR		DEALER RO #	74254
1425 WILLIS AVE		CLAIM START DATE	07/19/2024
Enfield, IL 62835		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/30/2024	WARRANTY EXPIRATION DATE	04/30/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-69-01-00-000703	Hold Back Latch, Catch, or Magnet - Exterior/Compartment Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-07-19 11:20:04 :: CUSTOMER ADVISES THAT HE IS HAVING TROUBLE GETTING THE COMPARTMENT DOOR LATCHES TO CATCH. front compartment lock door would not lock properly removed lock swing arm and bent out and put back ion and tested lock and the frame around the door was bent and i bent it back to straight			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt \$17.00	
Serial#	Appr Hrs	0.10	Appr Labor Amt \$17.00	
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	40-106-24-11-001253	Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-07-19 11:20:49 :: THERE IS A WIRE LOOM HANGING DOWN FROM UNDER THE SLIDE ROOM ON THE OFF DOOR SIDE. wire lume hanging down in front of slide room removed big wire lume and put smaller lume on and used a tip tie and screwed up as much as i could			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$34.00	
Serial#	Appr Hrs	0.00	Appr Labor Amt \$0.00	
	Notes			
	denied- per pictures attached the wire loom is secured to the unit no repair is necessary			

Labor

Line# 3	Operation Code	Operational Description		
	20-66-01-16-000689	Assist Door Handle - Folding - Exterior/Entry Doors/Replace/Structure		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-07-19 11:21:38 :: THE RUBBER ON THE HAND RAIL IS RIPPED. rubber handle is ripped recomend getting new handle			
Model#	Dlr Sub Hrs	0.25	Sub Labor Amt \$42.50	
Serial#	Appr Hrs	0.20	Appr Labor Amt \$34.00	
	Notes			
	replace the assist folding handle			

Labor

Line# 4	Operation Code	Operational Description		
	30-102-08-00-002279	Wall Panel - Interior/Panels, Ceilings, & Interior Moldings/Overlay/No Tread Code		

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-07-19 11:22:33 :: THERE ARE STAPLES STICKING THROUGH THE PANELING NEAR THE BED. stapels were not in all the way by the bed took small hammer and tapped stapels back in until flush and filled with wood putty

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$17.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

denied- after review per pictures, the plant doesn't staple in this area of the panel, staples should be on top or bottom of panel

Labor Line# 5

Operation Code	Operational Description
20-66-19-17-000673	Entry Door Lock - Exterior/Entry Doors/Reseal/Latch

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-07-19 11:23:42 :: COUSTMER ADVISES THAT THE GASKET BEHIND THE ENTRY DOOR HANDLE IS COMING OUT. FOUND GASKET IS COMING OUT OF ENTRY DOOR PULL HANDLE OFF AND REINSTALL THE GASKET

Model#	Dlr Sub Hrs	0.35	Sub Labor Amt	\$59.50
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes

please repair the foam sticking out of the entry door lock

Submitted	Labor Amt	\$170.00	Approved	Labor Amt	\$85.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$170.00		Total	\$85.00

DEALER DATE
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER DATE
SIGNATURE

All repairs described have been inspected and are satisfactory.