



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 74235
Promised Date: 24 JUL 24

CUSTOMER WORK ORDER

WO #: 74235 (Appointment Date: 16 JUL 2024 - Time: 07:00am)

Customer: 51475 - POLAND, ROD -
618-863-1062

Tag: BH - PARTS ORDERED. 7-19-24

Author: BH

Location: 0809 SEE IF PARTS ARE
HERE YET

Stock #: 11322

Stock Desc: 2024 TT COACHMEN

FREEDOM EXPRESS 258BHS

Chassis #: 5ZT2FERB0RW029080

Serial #: 5ZT2FERB0RW029080

Mileage:

Licence:

Invoice #:

Date In: 16 JUL 24

Promised: 31 JUL 24

Date Sched:

Completed: 31 JUL 24

Warr. Date: 12 JUL 24

Job #1 - Warranty

COMPLAINT: FRIDGE IS NOT COOLING FREEZER IS AT 5 DEG

CAUSE: Fridge not on proper settings

CORRECTION: Checked the temperature in the fridge of 45 degrees and the freezer at 15 degrees , noticed the settings were on low. Adjusted the temperature settings, put thermometers inside fridge and freezer. Freezer was set on 3 out of 5, move the temperature to 4 out of 5. Four is the ideal temperature setting. Moved the fridge voltage to 13 voltage instead of 11 voltage. Plugged in the shore cord. Pulled out the fridge then checked the voltage and the amp draw. Got 13 volts but only 3.8 amps. Gave paperwork to warranty department. Let the fridge cool overnight and the freezer was at 0 degrees and the fridge was at 40 degrees. Received instructions to modify the fridge for better venting. Put tape over a vent then traced the vent. Moved the tape to the areas where the vents need to be. Cut out the plastic and foam. Took pictures of the process. Will let the fridge cool and check again later. Filled out more paperwork on the fridge for warranty. Put the fridge back in the cabinet. Let the fridge set over the weekend checked the following Monday, temp in the freezer at 5 degrees and the fridge at 39 degrees. After swapping the fridge, the new fridge shows the same temperature after setting overnight.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	25.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	144.50

Parts

Part #	Description	Qty	Price	Total
F100622236	THERMAL FUSE FOR MODEL MCD CR10DSG	1.00	118.35	118.35
F100522305	INVERTER BOARD FOR REFER MCD CR10DSG	1.00	130.93	130.93
F100522306	CIRCUIT BOARD FOR REFER MODEL MCD CR1	1.00	68.13	68.13

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS-REFER PARTS	1.00	18.24	18.24

Subtotal for Job #1: 505.65

Job #2 - Internal

COMPLAINT: CHECK A/C IT IS POPPING BREAKERS

CAUSE: Shore cord not plugged in properly



Customer #: 51475
POLAND, ROD



CORRECTION: Turned the ac on the same time inspecting the fridge. Set the thermostat to 68 degrees and the ac had cooled to 68 and shut off. Turned the thermostat to 60 degrees to cool further. Checked the ac every hour thru out the day, not once was there a trip breaker. Let the ac run over night, checked the ac the following morning and it still is running. Checked on the ac periodically, has been running for 3 days straight and still no tripped breakers.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: SWAP FRIDGE FROM A STOCK UNIT TO THIS UNIT

CAUSE: Fridge swap for the better

CORRECTION: Unscrewed the fridge and disconnected the power from the customer camper. Unscrewed the fridge and disconnected the power from the lot unit. Took the customer fridge and put in the lot unit, then took the lot unit fridge and put in the customer camper. Connected power on both fridges and put back in the wall. Customer's fridge has been cooling since 12pm 7-24-24.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #3: 0.00

Parts Total:	317.41
Labour Total:	170.00
Sublet Total:	0.00
Extras Total:	18.24
WORK ORDER TOTAL:	505.65

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 07 Aug 2024

