

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1986427
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FERB0RW029080
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	320 / 320
OWNER INFORMATION		ITEM #	FET258BHS-320
ROD D POLAND		DEALER RO #	74235
1927 FRONTAGE CREEK LANE		CLAIM START DATE	07/16/2024
Sumner, IL 62466		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	07/12/2024	WARRANTY EXPIRATION DATE	07/12/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description	
	70-513-01-00-003451	Magic Chef Refrigerator - complete - Appliances/Refrigerator (Magic Chef)/ Replace/No Tread Code	
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2024-07-16 11:32:05 :: FRIDGE IS NOT COOLING FREEZER IS AT 5 DEG Fridge not on proper settings Checked the temperature in the fridge of 45 degrees and noticed the settings were on low. Adjusted the temperature settings, put thermometers inside fridge and freezer. Freezer was set on 3 out of 5,move the temperature to 4 out of 5. Four is the ideal temperature setting. Moved the fridge voltage to 13 voltage instead of 11 voltage. Plugged in the shore cord. FOLLOWED FLOW CHART			
Model#	MCDCCR10DSG	Dir Sub Hrs	1.25
		Sub Labor Amt	\$212.50
Serial#	MCDCCR10DSG2309001303	Appr Hrs	1.00
		Appr Labor Amt	\$170.00
Notes			
sent e-mail to bhoffman@americanrvcenter.com with attached diag. form and informational sheet about vent holes and also the correct setting the refrigerator and freezer need to be set at FILLED IT OUT AND EVEN CUT 2 MORE HOLES STILL NOT GETTING COLD All information has been sent to the vendor for their review and authorization. Please do not reply to this as we will update the claim accordingly once we hear back from the vendor vendor response:			
""They need to put the freezer on 1 and the refer on 5. And have they cut the holes yet? Can we have them do that first and see by the end of the day if it is any better, ""			
Please do what the vendor is asking and let me know so I can let the vendor know			
sent dealer's response to the vendor for their directions vendor response:			
""Have them order the following. MCDCCR10DSG-26-INVERTER MCDCCR10DSG-15-PCB CONTROL BOARD MCDCCR10DSG-37-THERMAL FUSE""			
Replace the parts the vendor authorized. You can order these parts through Coachmen Parts Department			

Submitted	Labor Amt	\$212.50	Approved	Labor Amt	\$170.00
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Parts & Freight	\$0.00
Total	\$170.00

CUSTOMER SIGNATURE _____ DATE _____

All repairs described have been inspected and are satisfactory.