

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 74235
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 51475 - ROD POLAND
Address: 1927 FRONTAGE CREEK LANE SUMNER, IL

62466

Phone: 618-863-1062

Stock Number: 11322 - 2024 FREEDOM EXPRESS 258BHS 5ZT2FERB0RW029080

VIN: 5ZT2FERB0RW029080 HIN: SER#: 5ZT2FERB0RW029080

Mileage: 0

Work Order Comp: 31 JUL 24

Auth. No:

Dealer #:

Warr. Date: 12 JUL 24

Work Order Date: 16 JUL 24

Inv #: 407948

WO # Job # Description JOB INFORMATION

74235 1 FRIDGE IS NOT COOLING FREEZER IS AT 5 DEG
Fridge not on proper settings
Checked the temperature in the fridge of 45 degrees and the
freezer at 15 degrees , noticed the settings were on low.
Adjusted the temperature settings, put thermometers inside fridge
and freezer. Freezer was set on 3 out of 5, move the temperature
to 4 out of 5. Four is the ideal temperature setting. Moved the
fridge voltage to 13 voltage instead of 11 voltage. Plugged in
the shore cord. Pulled out the fridge then checked the voltage
and the amp draw. Got 13 volts but only 3.8 amps. Gave paperwork
to warranty department. Let the fridge cool overnight and the
freezer was at 0 degrees and the fridge was at 40 degrees.
Received instructions to modify the fridge for better venting.
Put tape over a vent then traced the vent. Moved the tape to the
areas where the vents need to be. Cut out the plastic and foam.
Took pictures of the process. Will let the fridge cool and check
again later. Filled out more paperwork on the fridge for
warranty. Put the fridge back in the cabinet. Let the fridge set
over the weekend checked the following Monday, temp in the
freezer at 5 degrees and the fridge at 39 degrees. After swapping
the fridge, the new fridge shows the same temperature after
setting overnight.

Part No Job# Description PARTS Qty Price Total

F100622236 1 THERMAL FUSE FOR MODEL MCD CR10DSG 1.00 118.35 118.35

Claim : 74235

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*****
Part No      Job#  Description          PARTS          Qty      Price      Total
*****
F100522305    1  INVERTER BOARD FOR REFER MCD CR10D  1.00    130.93    130.93
F100522306    1  CIRCUIT BOARD FOR REFER MODEL MCD  1.00     68.13     68.13

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*****
Lab Code Job#  Description          LABOUR          Hrs      Rate      Total
*****
Z990      1  MISC LABOUR CODE (EXTERNAL)          0.00    170.00     0.00
Z990      1  MISC LABOUR CODE (EXTERNAL)          0.15    170.00    25.50
Z990      1  MISC LABOUR CODE (EXTERNAL)          0.85    170.00   144.50

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*****
Excode Job#  Description          EXTRAS          Qty      Price      Total
*****
SS       1  SHOP SUPPLIES                      1.00     0.00     0.00
FRT      1  UPS-REFER PARTS                    1.00    18.24    18.24

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Parts Total:      317.41
Labour Total:     170.00
Sublet Total:       0.00
Extras Total:      18.24

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>>>>> Claim Total:      505.65

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Customer Signature: _____

Date: _____