



600 E. Baseline Rd.
Evansville, IN 47725

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812.867.5200
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W/O: 74210



Customer #: 54883
MONYHAN, LACEY



CUSTOMER WORK ORDER

WO #: 74210 (Appointment Date: 12 JUL 2024 - Time: 11:00am)

Customer: 54883 - MONYHAN, LACEY -
812-589-4892

Tag:

Author: PH

Location: 0720 CHECK PREAUTH

Stock #: 11359

Stock Desc: (11359) 2024 COACHMEN

CATALINA 271DBS

Chassis #: 5ZT2CASB9RU043096

Serial #: 5ZT2CASB9RU043096

Mileage:

Licence:

Invoice #: 407092

Date In: 12 JUL 24

Promised:

Date Sched:

Completed: 16 JUL 24

Warr. Date: 08 JUN 24

Job #1 - Internal

COMPLAINT: ENTRY DOOR WONT LATCH. HE STATES WHEN IT HEATS UP IT IS MUCH WORSE

CAUSE: entry door wont latch

CORRECTION: checked both doors and they are fine only thing i found was screen door latch was backwards and bedroom door screen was hitting screws,adjusted screen door not to hit.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Subtotal for Job #1:			0.00

Job #2 - Internal

COMPLAINT: WATER HEATER SHOOTS FLAME WHEN IT LIGHTS

CAUSE: water heater shoots flames

CORRECTION: turned water heater on lp several times and it works like it should even had pete come out and check.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Subtotal for Job #2:			0.00

Job #3 - Warranty

COMPLAINT: THE SHOWER IS LEAKING WHERE THE HOSE CONNECTS TO THE FIXTURE. NEEDS FIXED AND RESEALED BACK UP

CAUSE: shower leaking behind faucet,

CORRECTION: took apart and connections were leaking,took cold and hot side off and replaced cone washers and tested for leaks,installed faucet back in place and sealed.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	22.10
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	18.70
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	27.20

Parts

Part #	Description	Qty	Price	Total
10-7150	CONE WASHER SWIVEL SEAL	2.00	0.18	0.36



Subtotal for Job #3: 68.36

Job #4 - Warranty

COMPLAINT: TOILET IS LEAKING AT THE VALVE. HE HAS TO CONSISTENTLY TIGHTEN IT

CAUSE: water line leaking at valve

CORRECTION: took pics took off line and replaced cone washer put back on and tested,no leaks.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	34.00

Parts				
Part #	Description	Qty	Price	Total
10-7150	CONE WASHER SWIVEL SEAL	1.00	0.18	0.18

Subtotal for Job #4: 34.18

Job #5 - Warranty

COMPLAINT: HOLE NEEDS SEALED UNDER THE KITCHEN SINK BEHIND THE FAKE WALL WHERE A BRAIDED LINE RUNS THROUGH THE FLOOR. HE STATES THAT THE LINE IS FRAYED NOW TOO.

CAUSE: hole in floor undrneath camper

CORRECTION: sealed hole with sprayfoam,let dry and painted black.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	17.00

Subtotal for Job #5: 17.00

Job #HANDLE - External

COMPLAINT: INSTALL LEND-A-HAND

CHOOSE BLACK OR WHITE

CAUSE: install lend a hand

CORRECTION: set handle up and predrilled holes put putty tape on holes and put in 6 screws and secured,sealed around holders,all good.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts				
Part #	Description	Qty	Price	Total
20-2080	AM-533 BLK LGE ENTRY STEP RAIL - STROMBERG	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C

Subtotal for Job #HANDLE: 0.00

W/O: 74210



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Parts Total:	0.54
Labour Total:	119.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	119.54

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 16 Jul 2024

Customer Signature : _____



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