



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 74192
Promised Date: 24 JUL 24



Customer #: 9905
ELLISON, MICHAEL



CUSTOMER WORK ORDER

WO #: 74192 (Appointment Date: 10 JUL 2024 - Time: 04:30pm)

Customer: 9905 - ELLISON, MICHAEL -
812-598-6710

Tag:

Author: BJW

Location: 0716 BH TO CLOSE

Stock #: 11345

Stock Desc: (11345) 2024 COACHMEN
CATALINA 263BHCKLE

Chassis #: 5ZT2CARB8RX030716

Serial #: 5ZT2CARB8RX030716

Mileage:

Licence:

Invoice #: 407096

Date In: 10 JUL 24

Promised: 31 JUL 24

Date Sched:

Completed: 16 JUL 24

Warr. Date: 29 FEB 24

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THERE ARE NAILS TRYING TO COME UP THROUGH THE FLOORING IN FRONT OF THE REFRIGERATOR. CUSTOMER HAS MARKED THI WITH BLUE TAPE.

CAUSE: staples coming through floor

CORRECTION: took floor vent up and slide metal under flooring over staples and took blow hammer and put staples back in place,did 5 staples,where customer outlined with tape 4 in one square and 1 in other square,put vent back on,all flat now.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	102.00

Subtotal for Job #1: 102.00

Job #MAXX - External

COMPLAINT: ROOF VENT COVER - INSTALLED EACH
2 VENTS - WHITE

CAUSE: maxx vents

CORRECTION: installed to maxx vents.

Labor

Code	Description	Mechanic	Total
Z990	INSTALL MAXX AIR VENT	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
40431	CAMCO VENT COVER - WHITE	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C

Subtotal for Job #MAXX: 0.00

Job #3 - Internal

COMPLAINT: CUSTOMER STATES THAT WE INSTALLED A SPRING KIT ON THE FRONT ARM OF THE AWNING AFTER DELIVERY AND HE STATES IT IS STILL TO WEAK AND WOULD LIKE TO HAVE IT CORRECTED

CAUSE: spring kit not working





CORRECTION: spring kit is not the problem, customer's concern is about front awning is lower than back, all 2000 models do this, if you put a new shock on it it will do the same thing which we have in the past, called lippert and they said push arm up and lock in place.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Subtotal for Job #3:			0.00

Job #ALLSEAL - External

COMPLAINT: COMPLETE SEAL INSPECTION. ROOF AND SIDEWALLS. INCLUDES 1 TUBE EACH OF ROOF SEALANT AND SIDEWALL SEALANT.

CAUSE: allseal

CORRECTION: checked roof and it is fine no touch up, checked sealant outside and touched up several places with silicone. all good.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts				
Part #	Description	Qty	Price	Total
500627	CLEAR SIKASIL PLUS	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #ALLSEAL:				0.00

Job #5 - Internal

COMPLAINT: THE SHADE IN THE REAR SIDE OF THE SLIDE ROOM WILL NOT STAY UP.

CAUSE: rear shade in slideroom wont stay up

CORRECTION: adjusted tension on strings, now it stays up. tested up and down all good.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Subtotal for Job #5:			0.00

Job #6 - Internal

COMPLAINT: WE RESEALED SILICONE ON THE DOOR SIDE FRONT OF THIS UNIT. THAT SEALANT IS STARTING TO PEEL OFF, BUT THE SEALANT ON THE OTHER SIDE IS STILL BONDING PROPERLY.

CAUSE: silicone coming off on passenger side front

CORRECTION: cleaned off silicone and taped and resealed with sealant 3000, took off tape, all sealed up.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Subtotal for Job #6:			0.00



W/O: 74192
Promised Date: 31 JUL 24

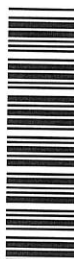
Parts Total:	0.00
Labour Total:	102.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	102.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 16 Jul 2024



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ELLISON, MICHAEL

