

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
<b>BASDEN RV CENTER INC</b>		<b>CLAIM</b>	1983747
<b>DBA AMERICAN RV CENTER</b>		<b>CLAIM ORIGIN</b>	WEB
<b>600 E BASELINE ROAD</b>		<b>ORIGINAL CLAIM ID</b>	
<b>EVANSVILLE, IN 47725</b>		<b>VIN</b>	5ZT2CKEC1KY002857
<b>USA</b>		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
<b>Labor rate:</b>	\$170.00	<b>SITE/WAREHOUSE</b>	017 / 017D
<b>OWNER INFORMATION</b>		<b>ITEM #</b>	CKTR16FQ-D
<b>CAROL SMITH</b>		<b>DEALER RO #</b>	74178
<b>1019 N CHERRY ST</b>		<b>CLAIM START DATE</b>	07/12/2024
<b>Mount Carmel, IL 62863</b>		<b>CLAIM END DATE</b>	01/01/1900
<b>USA</b>			
<b>Retail Date of Purchase</b>	06/28/2019	<b>WARRANTY EXPIRATION DATE</b>	06/28/2020

## Claim Line Details

### Labor

<b>Line# 1</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	RC-44-22-00-003845	20V654, 2020-509 SHORE POWER CORD INLET IMPROPER CONNECTIONS-REPAIR - Recall/Roof/Rewire/No Tread Code		
	<b>Complaint, Cause, Correction</b>			
	Original Note : bhoffman@americanrvcenter.com, 2024-07-12 15:32:00 :: 17D1201 SHORE POWER WIRING INLET RECALL 17D1201 SHORE POWER WIRING RECALL Moved unit into shop from service lot. Removewd plug in receptical from side of unit. Found peer recall that Nuetral wire was secured on wire insulation. Wire were not stripped back per recall notice. receptical fell apart when removing from side of unit. Stripped wires back per recall notice. Attached wires to new receptical and mounted to side of unit. Sealed around receptacle. Checked all GFCI recepticals in unit. All recepticals ok. Moved unit to service completed area.			
<b>Model#</b>	<b>Dir Sub Hrs</b>	0.30	<b>Sub Labor Amt</b>	\$51.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.30	<b>Appr Labor Amt</b>	\$51.00
	<b>Notes</b>			

### Labor

<b>Line# 2</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	SB-456-19--003260	51-1009 - INADEQUATE WHEEL-WELL SEALANT - Technical Service Bulletin/ Sealant/Reseal/		
	<b>Complaint, Cause, Correction</b>			
	Original Note : bhoffman@americanrvcenter.com, 2024-07-12 15:34:13 :: 51-1009 - INADEQUATE WHEEL-WELL SEALANT recall i cleaned area and preped for putting in new sealant then put sealent in cornor to completely seal area on all 4 points			
<b>Model#</b>	<b>Dir Sub Hrs</b>	0.50	<b>Sub Labor Amt</b>	\$85.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.50	<b>Appr Labor Amt</b>	\$85.00
	<b>Notes</b>			

<b>Submitted</b>	<b>Labor Amt</b>	\$136.00	<b>Approved</b>	<b>Labor Amt</b>	\$136.00
	<b>Parts &amp; Freight</b>	\$0.00		<b>Parts &amp; Freight</b>	\$0.00
	<b>Total</b>	\$136.00		<b>Total</b>	\$136.00

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

All repairs described have been inspected and are satisfactory.