

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1980288
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CARB0RU042456
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	103 / 103
Labor rate:	\$170.00	ITEM #	CAT261BHS-8
OWNER INFORMATION		DEALER RO #	74172
TYLER L KRUSE		CLAIM START DATE	07/10/2024
1316 POPLAR ST		CLAIM END DATE	01/01/1900
Mount Carmel, IL 62863			
USA			
Retail Date of Purchase	01/30/2024	WARRANTY EXPIRATION DATE	01/30/2025

Claim Line Details

Labor

Line# 1

Operational Code

70-671-01-11-001463

Operational Description

GE Roof AC - complete - Appliances/Roof AC (GE)/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-07-10 12:39:07 :: AC IS NOT COOLING AND THEROSTAT CAME OFF THE WALL. CUSTOMER NEEDS UNIT BACK BY 0716 FOR A PLANNED WEEKEND TRIP. Ac not cooling Plugged in the shore power cord then went to the thermostat and set the ac to 67 degrees. It is 80 degrees outside. Put a thermometer in the intake and output on the ac. Temp was only at a few degrees difference. Took pictures of the ac. Inspected the thermostat and it was not holding to the wall mount.

Model#

ARC13AACWL2

Dlr Sub Hrs

2.00

Sub Labor Amt

\$340.00

Serial#

HV104790R

Appr Hrs

2.00

Appr Labor Amt

\$340.00

Notes

DIAG SHEET IS OUTDATED. THE VENDOR WILL NOT ACCEPT THIS FORM. PLEASE SEE EMAIL.
ADDED
PENDING VENDOR REVIEW
AUTHORIZED PER VENDOR
VCB GEAPPLIANCES

Case Number: 00229320

thread::5ozQ0vPlf72hPGo-uQQghgY::

**Respond directly to this email and do NOT change the subject line to ensure proper delivery.

Recreational Living approves R/R of ARC13AACW and 2 hours for labor. Please provide the address and phone where the no charge replacement needs to ship.

Labor

Line# 2	Operation Code	Operational Description		
	70-656-01-11-003983	Wall Thermostat - Appliances/Roof AC (Furrion)/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-07-10 14:49:37 :: THERMOSTAT IS OFF WALL Inspected the thermostat and it was not holding to the wall mount.			
Model#	SR2022061908	Dlr Sub Hrs	0.30	Sub Labor Amt \$51.00
Serial#	803300290147	Appr Hrs	0.30	Appr Labor Amt \$51.00
	Notes			
	PLEASE ADVISE WHAT THE CAUSE OF IT NOT HOLDING IN THE WALL MOUNT IS			
	THE CLIPS ARE BROKEN			

AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$391.00	Approved	Labor Amt	\$391.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$391.00		Total	\$391.00

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.