



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 74167
Promised Date:
24 JUL 24

CUSTOMER WORK ORDER

WO #: 74167 (Appointment Date: 12 JUL 2024 - Time: 04:00am)

Customer: 54000 - LOWE, DOUGLASS -
812-881-1526

Tag:

Author: BJW

Location: 0715 CHECK PREAUTH

Stock #: 11181

Stock Desc: (11181) 2024 FOREST
RIVER CHEROKEE WOLF PUP WOLF
DEN 16EV

Chassis #: 5ZT2CKEC5RY030199

Serial #: 5ZT2CKEC5RY030199

Mileage:

Licence:

Invoice #:

Date In: 08 JUL 24

Promised: 31 JUL 24

Date Sched:

Completed: 10 JUL 24

Warr. Date: 01 SEP 23

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES THE CONVERTER IS NOT WORKING VERY WELL

CAUSE: converter not working

CORRECTION: plugged in camper and plugged in box and it shows 11.6 checked battery and it is the same, took cover off to converter, converter is no good, needs replaced. unhooked wires and took out charge section got new charge section and wired up and tested it is putting out 14.1 and charging battery.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	17.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	85.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	25.50

Parts

Part #	Description	Qty	Price	Total
7712	55AMP MAIN BOARD ASSEMBLY - POWERMAX	1.00	164.22	164.22

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 291.72

Job #2 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE FIREPLACE IS NOT WORKING/HEATING

CAUSE: fireplace not working

CORRECTION: pushed buttons on fireplace and it works fine, all modes work and puts out heat.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #2: 0.00

Customer #: 54000
LOWE, DOUGLASS



W/O: 74167
Promised Date: 31 JUL 24

Parts Total:	164.22
Labour Total:	127.50
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	291.72

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 10 Jul 2024



Customer #: 54000
LOWE, DOUGLASS

