



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 74154
Promised Date: 24 JUL 24

CUSTOMER WORK ORDER

WO #: 74154 (Appointment Date: 08 JUL 2024 - Time: 07:00am)

Customer: 48078 - GRIMES, DEAN -
812-319-8062

Tag: PH - CAB DOOR ORDERED.
7-12-24

Author: PH

Location: 0724 CHECK STATUS WITH
BB

Stock #: 10760

Stock Desc: 2023 TT COACHMEN

FREEDOM EXPRESS 259FKDS

Chassis #: 5ZT2FERB3PW026302

Serial #: 5ZT2FERB3PW026302

Mileage:

Licence:

Invoice #:

Date In: 08 JUL 24

Promised: 31 JUL 24

Date Sched:

Completed: 23 JUL 24

Warr. Date: 22 JUL 23

Job #1 - Warranty

COMPLAINT: AIR CONDITIONER IS NOT COOLING PROPERLY

CAUSE: PULLED UNIT INTO SHOP. PLUGGED INTO SHORE POWER. RAN A/C FOR 15 MINUTES AND IT WOULD NOT GET COLD. OPENED CONTROLL BOX AND HOOKED UP SHOP TESTER. SHOP TESTER SHOWS AC IS PULLING 11 AMPS AFTER 15 MINUTES. A/C SILL NOT COOLING. FILLED OUT PARTS ORDER SHEET AND GAVE TO B.H. WAS GIVEN PAPERWORK TO FILL OUT FOR WARRANTY THAT REQUIRES DIFFERENT PICS AND TESTING. WENT BACK OUTSIDE TO UNIT AND REMOVED TESTER. CUT BACK WIRE LOOM TO ACCESS BLACK AND WHITE WIRES. TOOK READINGS AND PICTURES AFTER 15 MINUTES OF RUN TIME WITH A CLAMP METER., TOOK AIR TEMP MEASURMENTS. WENT ON THE ROOF AND REMOVED SHROUD AND TOOK A PICTURE OF THE DATA TAG. INSTALLED SHROUD. TOOK PICS OF SHROUD INSTALLED ON UNIT. FILLED OUT DIAG SHEET AND GAVE TO B.H.

replace ac

CORRECTION: .

took plenum down and unhooked wires then pulled 4 bolts out, got lift and took old ac down ,unboxed new ac and set on roof and lined up ,went inside and installed plenum and 4 bolts and tightened down hooked up wires and put electrical box back in place and electrical box cover, then installed vent cover over plenum then tested. 82 degrees outside and ac is putting out 59 degree, that is a 23 degree drop, all good.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	170.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	57.80
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	42.50
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	69.70

Subtotal for Job #1: 340.00

Job #2 - Warranty

COMPLAINT: PAPER IS PEELING OFF CABINET OFF THE WINDOW

CAUSE: Door

CORRECTION: Removed door. Cut silicone and Removed glass. Install handle. Drill out holes for hinges. Mount hinges. Put glass in and siliconed. Mount door back.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	68.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00



Customer #: 48078
GRIMES, DEAN

W/O: 74154
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Customer #: 48078
GRIMES, DEAN



Parts

Part #	Description	Qty	Price	Total
F100256820	DOOR, M&T MDF CS 14"x14" FREEDOM MAP	1.00	14.16	14.16

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-DOOR	1.00	18.26	18.26

Subtotal for Job #2: 100.42

Parts Total: 14.16
Labour Total: 408.00
Sublet Total: 0.00
Extras Total: 18.26

WORK ORDER TOTAL: 440.42

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 23 Jul 2024

