

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1977433
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FERB3PW026302
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	320 / 320
OWNER INFORMATION		ITEM #	FET259FKDS-320
DEAN GRIMES		DEALER RO #	74154
8322 N BIRCH DR		CLAIM START DATE	07/08/2024
Newburgh, IN 47630		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	07/22/2023	WARRANTY EXPIRATION DATE	07/22/2024

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	70-671-01-11-001463	GE Roof AC - complete - Appliances/Roof AC (GE)/Replace/Electrical
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2024-07-08 14:57:16 :: AIR CONDITIONER IS NOT COOLING PROPERLY PULLED UNIT INTO SHOP. PLUGGED INTO SHORE POWER. RAN A/C FOR 15 MINUTES AND IT WOULD NOT GET COLD. OPENED CONTROLL BOX AND HOOKED UP SHOP TESTER. SHOP TESTER SHOWS AC IS PULLING 11 AMPS AFTER 15 MINUTES. A/C SILL NOT COOLING. FILLED OUT PARTS ORDER SHEET AND GAVE TO B.H. WAS GIVEN PAPERWORK TO FILL OUT FOR WARRANTY THAT REQUIRES DIFFERENT PICS AND TESTING. WENT BACK OUTSIDE TO UNIT AND REMOVED TESTER. CUT BACK WIRE LOOM TO ACCESS BLACK AND WHITE WIRES. TOOK READINGS AND PICTURES AFTER 15 MINUTES OF RUN TIME WITH A CLAMP METER., TOOK AIR TEMP MEASURMENTS. WENT ON THE ROOF AND REMOVED SHROUD AND TOOK A PICTURE OF THE DATA TAG. INSTALLED SHROUD. TOOK PICS OF SHROUD INSTALLED ON UNIT. FILLED OUT DIAG SHEET AND GAVE TO B.H. NEED TO REPLACE THE A/C		
Model#	ARC15AACBL2	Dlr Sub Hrs 1.50 Sub Labor Amt \$255.00
Serial#	GT111333R	Appr Hrs 2.00 Appr Labor Amt \$340.00
Notes		
All information has been sent to the vendor for review.		
PLEASE DO NOT RESPOND TO THIS. WE WILL UPDATE THE CLAIM WHEN WE GET AN ANSWER BACK. THANK YOU		
Auth per vendor. Please attach a photo of the removed data tag from the AC before submitting for payment.		
VCB Case 00229199		
Do not order AC as it will be sent at no charge by vendor.		

Labor

Line#	Operation Code	Operational Description
2	30-100-01-00-001035	Cabinet Door - Interior/Cabinetry/Replace/No Tread Code
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2024-07-08 15:04:20 :: PAPER IS PEELING OFF CABINET OFF THE WINDOW NEED TO REPLACE THE DOOR		
Model#		Dlr Sub Hrs 0.40 Sub Labor Amt \$68.00
Serial#		Appr Hrs 0.40 Appr Labor Amt \$68.00
Notes		
vcb		

Submitted	Labor Amt	\$323.00	Approved	Labor Amt	\$408.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$323.00		Total	\$408.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.