

BASDEN RV CENTER, INC dba AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 74154  
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER  
Customer: 48078 - DEAN GRIMES  
Address: 8322 N. BIRCH DR. NEWBURGH, IN

47630

Phone: 812-319-8062

Stock Number: 10760 - 2023 FREEDOM EXPRESS 259FKDS 5ZT2FERB3PW026302

VIN: 5ZT2FERB3PW026302 HIN:

SER#: 5ZT2FERB3PW026302

Mileage: 0

Work Order Comp: 23 JUL 24

Auth. No:

Dealer #:

Warr. Date: 22 JUL 23

Work Order Date: 08 JUL 24

Inv #: 407339

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| WO # | Job # | Description | JOB INFORMATION |
|------|-------|-------------|-----------------|
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|-------|---|--------------------------------------------------|--|
| 74154 | 2 | PAPER IS PEELING OFF CABINET OFF THE WINDOW Door |  |
|-------|---|--------------------------------------------------|--|

Removed door. Cut silicone and Removed glass. Install handle.  
Drill out holes for hinges. Mount hinges. Put glass in and  
siliconed. Mount door back.

|       |   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  |
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| 74154 | 1 | AIR CONDITIONER IS NOT COOLING PROPERLY<br>PULLED UNIT INTO SHOP. PLUGGED INTO SHORE POWER. RAN A/C FOR 15<br>MINUTES AND IT WOULD NOT GET COLD. OPENED CONTROLL BOX AND HOOKED<br>UP SHOP TESTER. SHOP TESTER SHOWS AC IS PULLING 11 AMPS AFTER 15<br>MINUTES. A/C SILL NOT COOLING. FILLED OUT PARTS ORDER SHEET AND<br>GAVE TO B.H. WAS GIVEN PAPERWORK TO FILL OUT FOR WARRANTY THAT<br>REQUIRES DIFFERENT PICS AND TESTING. WENT BACK OUTSIDE TO UNIT<br>AND REMOVED TESTER. CUT BACK WIRE LOOM TO ACCESS BLACK AND WHITE<br>WIRES. TOOK READINGS AND PICTURES AFTER 15 MINUTES OF RUN TIME<br>WITH A CLAMP METER., TOOK AIR TEMP MEASURMENTS. WENT ON THE ROOF<br>AND REMOVED SHROUD AND TOOK A PICTURE OF THE DATA TAG. INSTALLED<br>SHROUD. TOOK PICS OF SHROUD INSTALLED ON UNIT. FILLED OUT DIAG<br>SHEET AND GAVE TO B.H. replace ac<br>. took plenum down and unhooked wires then pulled 4 bolts out, got<br>lift and took old ac down ,unboxed new ac and set on roof and<br>lined up ,went inside and installed plenum and 4 bolts and<br>tightened down hooked up wires and put electrical box back in<br>place and electrical box cover, then installed vent cover over<br>plenum then tested. 82 degrees outside and ac is putting out 59<br>degree, that is a 23 degree drop, all good. |  |
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Claim : 74154

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 WO #      Job #      Description      JOB INFORMATION  
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 Part No      Job#      Description      PARTS      Qty      Price      Total  
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 F100256820      2      DOOR, M&T MDF CS 14"x14" FREEDOM      1.00      14.16      14.16  
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 Lab Code      Job#      Description      LABOUR      Hrs      Rate      Total  
 \*\*\*\*\*  
 Z990      2      MISC LABOUR CODE (EXTERNAL)      0.40      170.00      68.00  
 Z990      2      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00  
 Z990      2      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00  
 Z990      1      MISC LABOUR CODE (EXTERNAL)      1.00      170.00      170.00  
 Z990      1      MISC LABOUR CODE (EXTERNAL)      0.34      170.00      57.80  
 Z990      1      MISC LABOUR CODE (EXTERNAL)      0.25      170.00      42.50  
 Z990      1      MISC LABOUR CODE (EXTERNAL)      0.41      170.00      69.70  
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 Excode      Job#      Description      EXTRAS      Qty      Price      Total  
 \*\*\*\*\*  
 FRT      2      UPS-DOOR      1.00      18.26      18.26  
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Parts Total:      14.16  
 Labour Total:      408.00  
 Sublet Total:      0.00  
 Extras Total:      18.26

>>>> Claim Total:      440.42

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_