



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 74145
Promised Date: 20 JUL 24

CUSTOMER WORK ORDER

WO #: 74145

Customer: 54995 - HENDERSON,
PERRY - 812-550-7601

Tag:

Author: BH

Location: 0807 SEE IF BH KNOWS
WHEN DELIVERY DATE IS

Stock #: 11408

Stock Desc: 2024 TT COACHMEN
CATALINA SUMMIT SERIES 261BHS

Chassis #: 5ZT2CARB9RU043928

Serial #: 5ZT2CARB9RU043928

Mileage: 0

Licence:

Invoice #:

Date In: 05 JUL 24

Promised: 30 JUL 24

Date Sched:

Completed: 31 JUL 24

Warr. Date: 30 JUL 24

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: FPDINTT FINAL PDI ON NEW TRAVEL TRAILER

CORRECTION: Moved unit into shop from sales lot. Installed new battery. Shortened battery cables to fit. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 65 psi. Checked awning. Operated auto leveling jacks. Checked all exterior compartment doors. Checked all interior lights. Removed packing from TV. Checked converter output. Added water to fresh water tank and flushed water pump. Connected to city water and flushed all water lines. Filled water heater and purged all air from water system. Performed LP drop test and set LP pressure at 10 in.wc. Drained holding tanks. Water heater is full and ready to camp. Checked TV and Antenna. Checked Radio. Checked roof. Checked all appliances, both inside and outside. Moved unit to washbay area.

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #BCWT - Internal

COMPLAINT: BRAKE CONTROL & WIRING - PICKUP TRUCK ONLY

CORRECTION: INSTALLED BRAKE CONTROL AND WIRING. USED A OEM TYPE HARNESS AND CHECKED THE 7-WAY OUTPUT.

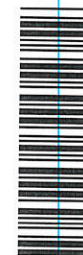
Labor

Code	Description	Mechanic	Total
BCWT	BRAKE CONTROL & WIRING - PICKUP	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
51146	TRIFLEX NEXT GENERATION BRAKE CONTRO	1.00	N/C	N/C
81800	81800 19-21 GM HARNESS	1.00	N/C	N/C





Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
Subtotal for Job #BCWT:				0.00

Job #E2 - Internal

COMPLAINT: 10K E2 EQUALIZER HITCH

CAUSE: E2 10K E2 EQUALIZER HITCH

CORRECTION: Assembled hitch brackets and mounted on frame of unit.
 SETUP HITCH HIGHT AND HOOKED UP TO TRAILER. I NEEDED TO ADD A LONGER DROP BAR AND THEN ADJUSTED HITCH AS NEEDED.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
14-1641	1000# E2 TRUNION HITCH W/BALL	1.00	N/C	N/C
14-2931	90-02-4300 EQUALIZER ADJ HITCH SHANK	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
Subtotal for Job #E2:				0.00

Job #DELUXE - Internal

COMPLAINT: DELUXE STARTER KIT

CORRECTION: PUT IN UNIT

Parts

Part #	Description	Qty	Price	Total
41601	41601 8-4OZ BOTTLES TST HIBISCUS BREEZE	1.00	N/C	N/C
11-0018	39741 20' RHINOFLEX HOSE KIT	1.00	N/C	N/C
40052	40052 BRASS W.P. REGULATOR	1.00	N/C	N/C
13-0181	40274 2-PLY TST TOILET TISSUE	1.00	N/C	N/C
5487	A10-1530HVP 15M - 30F ADAPTER CORD	1.00	N/C	N/C
22596	22596 50' CAMCO EVOFLEX HOSE	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #MONSTER - Internal

COMPLAINT: MONSTER SEAL IN ALL TIRES

CAUSE: MONSTER MONSTER SEAL IN ALL TIRES

CORRECTION: Added Monster Seal to all four tires.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C



Subtotal for Job #MONSTER: 0.00

Job #1 - Internal

COMPLAINT: WASHBAY MAXXGAURD

CORRECTION: WASHBAY

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: LIGHT LENS MISSING IN OUTDOOR KITCHEN

CAUSE: LIGHT LENS MISSING FROM OUTDOOR KITCHEN

CORRECTION: Replaced missing light lens in outdoor kitchen.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
497182	LIGHT - CEILING - ROUND -LED - MUSHR	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: THE LEVELING JACKS ARE GOING HAYWIRE AND THE PANEL IS FLASHING

ROBBED FROM 031595 CATALINA - SHOWROOM

CAUSE: Jack broke and control was bad

CORRECTION: Found the wires was reversed on the control for front and a rear jack. I swapped and found that jack was damaged. The collar broke in jack. I installed jack from show room and the system would still try to retract all jack one at a time even with the touch pad off. So I replaced the control with one from show room. Jacks are working now I set the zero point and unit had level success.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	297.50
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Parts

Part #	Description	Qty	Price	Total
F100626541	BAL CONTROL BOX AUTO LEVELING	1.00	792.25	792.25
F100508197	REAR BAL ELECTRIC AUTO LEVELING JACK	1.00	277.89	277.89

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-CONTROL BORAD	1.00	12.44	12.44
FRT	UPS-JACK	1.00	15.67	15.67

Subtotal for Job #3: 1,395.75

Job #4 - Warranty

COMPLAINT: BEHIND FOLD DOWN COUCH THE SEAM TAPE NEEDS REPLACED AND THERE ARE 2 STAPLE MARKS IN THE WALL.

CAUSE: Wall



CORRECTION: Removed seam tape. Stapled wall back. Removed staples and putty.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	42.50
Subtotal for Job #4:			42.50

Job #5 - Warranty
COMPLAINT: WALL PANELS IN BEDROOM UNDER EXIT WINDOW ARE COMING LOOSE

CAUSE: Wall

CORRECTION: Removed blind. Removed seam tape. Stapled back panel. Put seam tape on. Put blind back.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	42.50
Subtotal for Job #5:			42.50

Parts Total:	1,070.14
Labour Total:	382.50
Sublet Total:	0.00
Extras Total:	28.11
WORK ORDER TOTAL:	1,480.75

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 07 Aug 2024

W/O: 74145
Promised Date: 30 JUL 24

Customer #: 54995
HENDERSON, PERRY