

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 74145
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 54995 - PERRY HENDERSON
Address: 2433 WHEATON DR EVANSVILLE, IN

47725

Phone: 812-550-7601

Stock Number: 11408 - 2024 CATALINA SUMMIT SERIES 261BHS 5ZT2CARB9RU043928
VIN: 5ZT2CARB9RU043928 HIN: SER#: 5ZT2CARB9RU043928
Mileage: 0 Work Order Comp: 31 JUL 24
Auth. No: Dealer #:
Warr. Date: 30 JUL 24 Work Order Date: 05 JUL 24 Inv #: 407957

WO # Job # Description JOB INFORMATION

74145 3 THE LEVELING JACKS ARE GOING HAYWIRE AND THE PANEL IS FLASHING
ROBBED FROM 031595 CATALINA - SHOWROOM
Jack broke and control was bad
Found the wires was reversed on the control for front and a rear
jack. I swapped and found that jack was damaged. The collar
broke in jack. I installed jack from show room and the system
would still try to retract all jack one at a time even with the
touch pad off. So I replaced the control with one from show
room. Jacks are working now I set the zero point and unit
had level success.
74145 4 BEHIND FOLD DOWN COUCH THE SEAM TAPE NEEDS REPLACED AND THERE ARE
2 STAPLE MARKS IN THE WALL.
Wall
Removed seam tape. Stapled wall back. Removed staples and putty.
74145 5 WALL PANELS IN BEDROOM UNDER EXIT WINDOW ARE COMING LOOSE
Wall
Removed blind. Removed seam tape. Stapled back panel. Put seam
tape on. Put blind back.

Part No Job# Description PARTS Qty Price Total

F100626541 3 BAL CONTROL BOX AUTO LEVELING 1.00 792.25 792.25
F100508197 3 REAR BAL ELECTRIC AUTO LEVELING J 1.00 277.89 277.89

Claim : 74145

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*****
Part No      Job#  Description      PARTS      Qty      Price      Total
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*****
Lab Code Job#  Description      LABOUR      Hrs      Rate      Total
*****
Z990      3    MISC LABOUR CODE (EXTERNAL)      1.75     170.00     297.50
Z990      4    MISC LABOUR CODE (EXTERNAL)      0.25     170.00      42.50
Z990      5    MISC LABOUR CODE (EXTERNAL)      0.25     170.00      42.50
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*****
Excode Job#  Description      EXTRAS      Qty      Price      Total
*****
FRT      3    UPS-CONTROL BORAD      1.00     12.44     12.44
FRT      3    UPS-JACK      1.00     15.67     15.67
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Parts Total: 1,070.14
Labour Total: 382.50
Sublet Total: 0.00
Extras Total: 28.11
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>>>> Claim Total: 1,480.75
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Customer Signature: _____

Date: _____