

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1972783
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CXR8SS047845
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	220 / 220A
OWNER INFORMATION		ITEM #	APTT264RKS
		DEALER RO #	74107
		CLAIM START DATE	07/02/2024
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	70-671-01-11-001463	GE Roof AC - complete - Appliances/Roof AC (GE)/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-07-02 15:53:22 :: A/C IS NOT COOLING found oil in pan on the a/c need to replace the a/c			

Model#	arc15aacbl2	Dlr Sub Hrs	1.50	Sub Labor Amt	\$255.00
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Serial#	ft124711r	Appr Hrs	2.00	Appr Labor Amt	\$340.00
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Notes

7/2- Sent to vendor for consideration.

ok thank you

7/5- Please answer email sent by GE on 7/3/2024 at 9:28 AM EST

Question:

Good Morning,

Please provide the amp readings at the 6pin connector on the black and white wire also please provide photos of the coils that appear to be damaged.

Thanks

Eve Barnes

done

did you hit reply all. I do not have your email to them.

yes talk to gary

VCB LABOR ONLY

BENJI- PLEASE CONFIRM ADDRESS ON THE EMAIL SENT.

Case Number: 00229099

thread::7nl85EgNeLuOGgTli3yleQY::

****Respond directly to this email and do NOT change the subject line to ensure proper delivery**

Recreational Living approves R/R of GE RVAC 15K BTU-Black (ARC15AACB) and 2 hours for labor. Please provide the address and phone where the no charge replacement needs to ship.

This authorization is valid for 30 days from the date issued. All repairs must be completed within this 30 day time period to be covered. If repairs can not be completed within the approval time allowed, a new authorization will need to be obtained. No authorizations will be given if the warranty date has expired, even if an authorization was previously given and the warranty work was not completed within the time allotted.

All charges must be submitted to Recreational Living within 120 days of the repair being

completed, or no credit will be allowed.

**** Please note for complete replacements a picture of the serial tag removed from the defective unit is required. VCB will not be paid until a removed tag picture is received.

Account: Forest River Plant 224

Dealer: Basden RV Center, Inc.

Date of Purchase:

Product:

Claim Reason: Defective

Note: As of 1/1/2022 replacements must be shipped direct from Recreational Living. A VCB cannot be submitted for reimbursement of parts only labor.

Eve Barnes

Senior Warranty Coordinator

Recreational Living

RecreationalLiving-Warranty@geappliances.com

1-800-772-7262

Submitted			Approved		
	Labor Amt	\$255.00		Labor Amt	\$340.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$255.00		Total	\$340.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.