

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1970400
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKC25PX161419
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKT274WK
SHERRI A BEASLEY		DEALER RO #	74092
1102 W TENNESSEE ST		CLAIM START DATE	07/01/2024
Evansville, IN 47710		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	03/09/2024	WARRANTY EXPIRATION DATE	03/09/2025

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	70-306-01-11-002742	EverChill, Cannon Refrigerator -12 Volt - complete - Appliances/Refrigerator (Everchill, Cannon)/Replace/Electrical
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2024-07-01 10:58:23 :: INTERMITTANTLY THE REFRIGERATOR AND FREEZER WILL STOP WORKING. IT USUALLY STARTS WORKING AGAIN FOR A WHILE AND THEN IT WILL QUIT WORKING AGAIN. FOUND THE COMPRESSURE WILL JUST STOP WORKING AND DAY OR SO LATER JUST START BACK UP LIKE NOTHING HAPPENED NEED TO REPLACE THE FRIDGE		
Model#	GRF10DBGR	Dlr Sub Hrs 1.50 Sub Labor Amt \$255.00
Serial#	2022071755	Appr Hrs 1.50 Appr Labor Amt \$255.00

Notes

sent dealer vender form
sent email back
sent to vender

Case #5090618

Thank you for contacting Lippert Components Customer Service Team. Case #5090618 has been created in response to your submission.

Whether you're reaching us to order parts, request technical assistance or receive general customer service, we will be in touch with you within the next 24 hours. We can also be reached via telephone at (574) 537-8900 during normal business hours or on the web at lci1.com.

Looking for prior authorization? Why wait?! Check out our flat rate manual below to see the allowed repair time and details about required photos or parts. All at your fingertips any time of the day!

Lippert Flat Rate Chart

Please reply to this email if you have additional information regarding your request.

Thank you,

Lippert Customer Service

[ref:!00Di00alhw.!500PM0Jxnd9:ref]

Hello Knitta,

Case 5090618

VIN: 4X4TCKC25PX161419

To proceed with your request as a one-time customer courtesy we will give pre-auth prior to the serial number (located on the inside at the bottom). If it is found that the serial number has already been used in a prior case AND if we do not get a photo of the serial number with the

claim, this pre-auth will be void and the claim will be denied.

We will approve 1.5 for labor. Please note: Your coach information AND/OR test results will need to satisfy the conditions for Warranty credit. Return parts authorization does not guarantee your claim will be paid.

Mobile fees are not covered under the Lippert warranty for this product.

Please provide pictures of the complete serial number tag with your claim submission as this product is not required to be returned for testing.

This is pre-auth for the R&R of the REFER UNIT-2022071755.

Pre-authorization is information only and will not result in Lippert issuing the replacement. The pre-authorization team does not have access to submit orders. Lippert will defer to the RV Manufacturer for your next steps regarding replacement.

This case will be listed as "completed" until further communication has been received. It will be reopened/revisited at that time. Communication can still be sent/received regarding this case.

We appreciate your business!

Thank you,

Jackie J.
Pre-Authorization Representative
P: 432-LIPPERT | f: 537.534.7161
E: warranty@furrion.com
Lippert

Labor
Line# 2

Operation Code	Operational Description		
20-66-01-17-000668	Entry Door Lock - Exterior/Entry Doors/Replace/Latch		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2024-07-23 14:33:38 :: CUSTOMER ADVISES THAT THE ENTRY DOOR WILL NOT LOCK FROM THE INSIDE. deadbolt wont work from indide took off inside cover and found screws were loose on plate to hold rod in place,took out the rest of the lock and took off plate and installed rod back in place and put cover back on installed lock back in door and tested all good.			
	Dlr Sub Hrs	0.30	Sub Labor Amt \$51.00
	Appr Hrs	0.30	Appr Labor Amt\$51.00
Notes			

Submitted			Approved		
Labor Amt	\$306.00		Labor Amt	\$306.00	
Parts & Freight	\$0.00		Parts & Freight	\$0.00	
Total	\$306.00		Total	\$306.00	

DEALER _____ DATE _____
SIGNATURE
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE
All repairs described have been inspected and are satisfactory.