



Updated 10/29/2020

Refrigerator Checklist for Warranty Request

Once completed - E-mail to support@Furrion.com
*Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.

Dealer Name American RV Center Dealer Account # _____
Dealer Phone 812 867 5200 E-mail BHoffman@AmericanRVcenter.com
Dealer Contact Ben Hoffman Dealer PO # _____
Customer Name Sherril Neasley Original Owner ☒ Yes / No
Shipping Address 600 E Baseline Case # _____
City Evansville State IN Zip 47725
Coach Manufacturer Forest River Model of Coach Cherokee
Complete Coach VIN # 4X4TCKC25R161419 Year of Coach 23
Original date of purchase 2-16-24
Furrion Model # GRF1000GR Furrion Serial # 2022 077755
Nature of the complaint: Randomly stops working

Diagnostic Information

Is there a visible refrigerant leak within or behind the Refrigerator? Yes \ ☒ No
***** If a leak is identified, no additional testing is required *****
*All electrical readings must be taken at the terminal block on the back of the refer
Does compressor run? Half of the time Amp: 4.5 AC Volts: 120 DC Volts: 13.05
If 12V
Wire Length _____ Size 10
With refrigerator running (battery only), What is the voltage drop between the battery and Refrigerator Terminal Block? 13.05
With converter on (shore power), What is the voltage drop between the Battery and Refrigerator Terminal Block? 13.05
Does light operate? ☒ Yes \ No
Does door seal and latch properly (If equipped)? ☒ Yes \ No
Is there airflow through the front vent (Use piece of paper to check)? ☒ Yes \ No
Does compressor cycle on and off? ☒ Yes \ No

Temperature Checks

Ambient temperature in RV 101 Temp control set to mid setting
Prior to Operating
Fresh Food 90 Freezer 90 After 2 Hour Run Time
Fresh Food 85 Freezer 6
Wine Compartment (14CUFT only): _____ Wine Compartment (14CUFT only): _____