

e-Authorization

7/15/20  
01:06:34 PM

3- Authorization number PA03701186    Reference no: 74079    Status: Approved    Approved by papca    Approved date 7/12/2024

RVing Name    Address    VIN    Retail sold on

| 34                      | Basden's American RV | Basden's American RV<br>600 E Baseline Rd<br>Evansville, IN 47725 | 4YDTCGM28SV500287 |                   |                 |     |               |                                                                                                                                                                                                                                                                                          |
|-------------------------|----------------------|-------------------------------------------------------------------|-------------------|-------------------|-----------------|-----|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RV Root<br>operation of | Description          | Sublet                                                            | Sub hours         | Approved<br>hours | Actual<br>hours | Qty | Base<br>hours | Complaint / Cause / Correction                                                                                                                                                                                                                                                           |
| 1 3201816A              | Decorative Wood      | 0.00                                                              | 0.20              | 0.10              |                 | 1   | 0.10          | Complaint:BATTEN STRIP IN FRONT COMPARTMENT IS LOOSE<br>Cause:Batten strip loose in front compartment<br>Correction:Reattach strip with staples to secure it<br>KRV – REPAIR ONLY approved.                                                                                              |
| 2 2302216A              | Compartment Doc      | 0.00                                                              | 0.20              | 0.20              |                 | 1   | 0.20          | Complaint:FRONT COMPARTMENT DOOR WONT LATCH<br>Cause:Front compartment door won't latch<br>Correction:Reposition latch and tighten nut and screw<br>KRV – REPAIR ONLY approved.                                                                                                          |
| 3 3201806A              | Decorative Wood      | 0.00                                                              | 0.20              | 0.10              |                 | 1   | 0.10          | Complaint:CROWN MOULDING LOOSE IN PANTRY<br>Cause:Crown molding in pantry loose<br>Correction:Staple loose crown molding in pantry<br>KRV – REPAIR ONLY approved.                                                                                                                        |
| 4 3200116A              | Door - Interior Hin  | 0.00                                                              | 0.20              | 0.20              |                 | 1   | 0.20          | Complaint:PANTRY/ENTERTAINMENT DOOR WILL NOT LATCH<br>Cause:Pantry/ entertainment door won't latch<br>Correction:Tighten screws and Adjust latch to allow door to close properly.<br>KRV – REPAIR ONLY approved                                                                          |
| 5 2300116A              | Entrance Door - I-   | 0.00                                                              | 0.20              | 0.20              |                 | 1   | 0.20          | Complaint:ADJUST ENTRY DOOR<br>Cause:Adjust entry door to close<br>Correction:Adjusted the catch to allow door to close properly<br>KRV – REPAIR ONLY approved.                                                                                                                          |
| 6 6109414A              | Holding Tank Flus    | 0.00                                                              | 0.70              | 0.20              |                 | 1   | 0.20          | Complaint:THE BLACK WATER TANK FLUSH HAS A BLOCKAGE<br>Cause:Black water tank flush has a blockage<br>Correction:The vacuum breaker valve plumbed backward, reverse lines and works properly<br>KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual |
| 7 2300616B              | Entrance Door - I-   | 0.00                                                              | 0.20              | 0.20              |                 | 1   | 0.30          | Complaint:THE ENTRY DOOR TO THE BEDROOM NEEDS TO BE ADJUSTED<br>Cause:Entry door to bedroom needs adjusted                                                                                                                                                                               |

RV paper claims ~~only~~ use one pre-authorization number per warranty claim for  
multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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|-----------------------------------|-------------|--------|-----------|-------------------|-----------------|-----|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
| 3-Authorization number PA03701186 |             |        |           | 1.20              |                 |     |               | Correction: Take door catch off and use a burr to grind out to make room for catch to latch the door properly.<br>KRV - REPAIR ONLY approved. |

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