



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 74061  
Promised Date: 24 JUN 24

### CUSTOMER WORK ORDER

WO #: 74061 (Appointment Date: 26 JUN 2024 - Time: 09:00am)

Customer: 54456 - COX, BRYAN L. -  
812-550-0714

Tag: PH - PARTS ORDERED. 7-15-24

Author: PH

Location: 0802 CHECK STATUS WITH  
ZS

Stock #: 11292

Stock Desc: (11292) 2024 COACHMEN  
CATALINA SUMMIT SERIES 164BHX

Chassis #: 5ZT2CAEC0RK007118

Serial #: 5ZT2CAEC0RK007118

Mileage:

Licence:

Invoice #:

Date In: 26 JUN 24

Promised: 31 JUL 24

Date Sched:

Completed: 31 JUL 24

Warr. Date: 26 FEB 24

#### Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE REFRIGERATOR  
BOLTS CAME LOOSE AND THE REFRIGERATOR  
CAME OUT OF THE REFRIGERATOR  
COMPARTMENT.

CAUSE: THERE ARE 2 BRACKETS ON TOP OF THE FRIDGE. THEY HAVE BEEN PULLED OUT OF  
THE STILE THAT THEY SECURE TO. We will need to replace the 2 inch stile and make a bracket for  
mounting screws to go into. Pulled unit into shop. Removed fridge. Removed stile. Removed new stile from  
packaging. Cut to length. Drilled pilot holes. Took a piece of aluminum corner trim and cut to length. Drilled  
holes. Installed stile. Installed aluminum bracket. Drilled outhole in right bracket. Secured fridge to bracket.  
Cleaned up mess.

CORRECTION: .

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	68.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	51.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	34.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	68.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	204.00

#### Parts

Part #	Description	Qty	Price	Total
F100285185	STILE, LC 18MM" X 2" X 8' SQUARE CHI	1.00	6.68	6.68

#### Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS TRIM	1.00	33.02	33.02

**Subtotal for Job #1: 464.70**

#### Job #2 - Warranty

COMPLAINT: BATTERY CABLE RECALL

CAUSE: Unit fell under recall. Removed hot wire from top breaker and secured to bottom breaker.

CORRECTION: .

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	34.00



Customer #: 54456  
COX, BRYAN L.



Subtotal for Job #2: 34.00

Job #3 - Warranty

COMPLAINT: LEFT REAR STABILIZER IS BENT

CAUSE: Both rear

Jack's are mounted incorrectly. There are 2 L-BRACKETS mounted to the frame. Both Jack's are only secured to one of these brackets. Tech needs to removed and replace bracket and jack on drivers side. Tech will also need to properly secure the passenger side jack to both brackets.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	170.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
C01283376	JACK, SCISSOR BEARCLAW 24" 5000# W/S	1.00	28.93	28.93
F100609506	BRACKET, JACK MOUNT 2.88 X 3.50 X 8.	1.00	7.25	7.25

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-BRACKET	1.00	18.24	18.24

Subtotal for Job #3: 224.42

Job #4 - External

WILL BE DROPPED IN MORNING IN FRONT LOT

Subtotal for Job #4: 0.00

Job #51-1722 - Warranty

COMPLAINT: 51-1722 ROOF MOUNT SOLAR INLET (AURORA & CATALINA)

CAUSE: solar inlet

CORRECTION: took pics and inspected inlet and it is fine.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	85.00

Subtotal for Job #51-1722: 85.00

Parts Total: 42.86  
 Labour Total: 714.00  
 Sublet Total: 0.00  
 Extras Total: 51.26

WORK ORDER TOTAL: 808.12

W/O: 74061  
Promised Date: 31 JUL 24



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COX, BRYAN L.



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 02 Aug 2024

W/O: 74061  
Promised Date: 31 JUL 24



Customer #: 54456  
COX, BRYAN L.

