

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1985258
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAEC0RK007118
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT164BHX
BRYAN LYNN COX		DEALER RO #	74061
2666 CONESTOGA CT		CLAIM START DATE	07/15/2024
Newburgh, IN 47630		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	02/26/2024	WARRANTY EXPIRATION DATE	02/26/2025

Claim Line Details

Labor

Line# 1

Operation Code	Operational Description
30-100-01-00-001050	Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code
Complaint, Cause, Correction	
Original Note : bhoffman@americanrvcenter.com, 2024-07-15 14:12:48 :: CUSTOMER ADVISES THAT THE REFRIGERATOR BOLTS CAME LOOSE AND THE REFRIGERATOR CAME OUT OF THE REFRIGERATOR COMPARTMENT. THERE ARE 2 BRACKETS ON TOP OF THE FRIDGE. THEY HAVE BEEN PULLED OUT OF THE STILE THAT THEY SECURE TO. We will need to replace the 2 inch stile and make a bracket for mounting screws to go into.	

Model#	Dlr Sub Hrs	2.50	Sub Labor Amt	\$425.00
Serial#	Appr Hrs	2.50	Appr Labor Amt	\$425.00

Notes
Install issues

Labor

Line# 2

Operation Code	Operational Description
RC-003-22-00-004526	24V254, 2024-214 - CHARGE LINE OVERCURRENT PROTECTION - INSPECTION AND REMEDY - Recall/Electrical/Rewire/No Tread Code
Complaint, Cause, Correction	
Original Note : bhoffman@americanrvcenter.com, 2024-07-15 14:17:18 :: BATTERY CABLE RECALL. Unit fell under recall. Removed hot wire from top breaker and secured to bottom breaker.	

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes

Labor

Line# 3

Operation Code	Operational Description
10-9-01-00-000159	Stab Jack - Weld-On, each - Frame & Chassis/Levelers, Underbelly/Replace/No Tread Code
Complaint, Cause, Correction	
Original Note : bhoffman@americanrvcenter.com, 2024-07-15 14:19:41 :: LEFT REAR STABILIZER IS BENT Both rear Jack's are mounted incorrectly. There are 2 L-BRACKETS mounted to the frame. Both Jack's are only secured to one of these brackets. Tech needs to removed and replace bracket and jack on drivers side. Tech will also need to properly secure the passenger side jack to both brackets. Additional Note : bhoffman@americanrvcenter.com, 2024-07-15 14:21:11 :: THESE WERE BOLTED ON INCORRECTLY	

Model#	Dlr Sub Hrs	2.00	Sub Labor Amt	\$340.00
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$170.00

Notes
excessive time requested per repair description

