

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1971878
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAUB1RX032413
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT293QBCKLE
		DEALER RO #	74044
		CLAIM START DATE	07/02/2024
		CLAIM END DATE	01/01/1900

Retail Date of Purchase	WARRANTY EXPIRATION DATE
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Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-91-24-00-000923	Furniture - Sofa or Chairs - Interior/Living Quarters, Sofa, Chair/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-07-02 10:22:19 :: STAINS ON COUCH AND CUSHIONS			
	Stains on couch and cushions	Use cleaner to get stains off o couch and cushions.		
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$85.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$85.00
	Notes			
	(Feedback) In order to review this repair, Forest River will need a copy of the Dealer Acceptance Form, as it has not been uploaded to the VIN from Dealer Connect. Please go to the VIN on Dealer Connect and upload the DAF using the Attach Dealer Acceptance Form button. Once it's been uploaded, add a comment to the repair line and acknowledge the line so we can complete the review process.			
	PHOTO UPLOADED			
	PLEASE ADD THIS TO THE VIN NOT ON THE CLAIM AS STATED IN THE NOTES PREVIOUSLY			
	OK i added it there			
	AUTHORIZED AS REQUESTED			

Labor			
Line# 2	Operation Code	Operational Description	
	20-69-02-00-000705	Compartment Door - Exterior/Compartment Doors/Adjust/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2024-07-02 10:36:23 :: SEALER/ADHEASIVE ON BOTH FRONT COMPARTMENT DOORS Sealer and adhesive around both front compartment doors Clean sealer/ adhesive off of compartment doors with scraper and mineral spirits.		
Model#	Dlr Sub Hrs	0.40	Sub Labor Amt \$68.00
Serial#	Appr Hrs	0.40	Appr Labor Amt \$68.00
	Notes		
	AUTHORIZED AS REQUESTED		

Labor			
Line# 3	Operation Code	Operational Description	
	30-101-02-00-001076	Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2024-07-02 10:39:59 :: BEDROOM DOOR HITTING FRAME		
	Bedroom door hitting frame Bedroom door latch is hitting on the catch not allowing door to close, adjust door catch to allow door to operate properly		
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt \$34.00
	Notes		

Labor

Line# 4

Operation Code

30-98-01-00-000990

Operational Description

Bedsread - Interior/Beds, Mattress/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-07-02 10:42:47 :: STAINS ON BUNK BEDS Stains on bunk beds Use cleaner to remove stains on bunk beds in bunk room.

Model#

Dlr Sub Hrs

0.40

Sub Labor Amt \$68.00

Serial#

Appr Hrs

0.40

Appr Labor Amt \$68.00

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 5

Operation Code

30-102-12-00-001096

Operational Description

Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-07-02 10:52:47 :: STAPLES NEED FILED ON BATHROOM WALL Staples holes need filled in bathroom cabinet Use fi stik to fill holes and blend in to match cabinet

Model#

Dlr Sub Hrs

0.10

Sub Labor Amt \$17.00

Serial#

Appr Hrs

0.10

Appr Labor Amt \$17.00

Notes**Labor**

Line# 6

Operation Code

70-688-01-00-004012

Operational Description

GE Refrigerator - complete - Appliances/Refrigerator (GE)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-07-02 11:05:19 :: REFER NOT COOLING Help John diagnosis the 12v ge fridge Helped John set fridge on to the floor from the cabinet then got diagnosis paper to check the fridge. Checked the power coming in. Followed the paperwork of things to check.

Model# GPV10FSNBSB

Dlr Sub Hrs

1.50

Sub Labor Amt \$255.00

Serial# GT550303

Appr Hrs

1.00

Appr Labor Amt \$170.00

Notes

This repair requires a Vendor testing or performance check list or sheet to be completed prior to authorization. Please go to the "Dealer & Technician Support" quick link on the Home page of Dealer Connect, then to the "Flat Rate Documents" folder, to obtain the sheet (Dealer & Technician Support > Flat Rate Documents). Failure to attach this document or fill it out completely could delay your authorization or result in a denial of the repair. Thank you.

i added it

PLEASE FOLLOW THE INSTRUCTIONS IN THE PREVIOUS NOTE AND SUBMIT THE APPROPRIATE PAPERWORK. THIS IS NOT A DIAGNOSIS SHEET.

witch one would you like me to use i only see one that is for a 12 volt fridge and that is the one that i sent

please see email.

UPLOADED THANK YOU

PENDING VENDOR REVIEW

AUTHORIZED PER VENDOR

VCB GEAPPLIANCES

Case Number: 00229390

thread::430BZbdCe86ZJCEOw7yR2wY::

****Respond directly to this email and do NOT change the subject line to ensure proper delivery.**

Recreational Living approves R/R of WR09X32545 and 1 hours for labor. Please provide the address and phone where the no charge replacement needs to ship.

Submitted	Labor Amt	\$527.00
	Parts & Freight	\$0.00
	Total	\$527.00

Approved	Labor Amt	\$442.00
	Parts & Freight	\$0.00
	Total	\$442.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	