



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 74034  
Promised Date:  
29 JUN 24



Customer #: 40167  
MCCORKLE, STEVEN W.



## CUSTOMER WORK ORDER

WO #: 74034 (Appointment Date: 24 JUN 2024 - Time: 10:00am)

Customer: 40167 - MCCORKLE,

STEVEN W. - 618-262-3717

Tag: BJ - SEE COMMETNS 7-8-24

Author: BJW

Location: 0725 CHECK PREAUTH

Stock #: 11195

Stock Desc: 2022 5W ALLIANCE RV

PARADIGM 295MK

Chassis #: 7M5FP3421NB201643

Serial #: 7M5FP3421NB201643

Mileage: 0

Licence:

Invoice #:

Date In: 24 JUN 24

Promised: 29 JUN 24

Date Sched:

Completed: 24 JUL 24

Warr. Date: 24 MAY 23

### Job #1 - Warranty

COMPLAINT: CUSTOMER HAS A RECALL ON THE FRESH WATER TANK  
24V286

CAUSE: recall 24v286

CORRECTION: took out screws to see tank and cross member and found floating cross member is bent,needs new cross member.screws and pipe are in front compartment ,waiting on parts.brought camper back in and took the rest of underbelly down and spare tire,took out screws for support beam and took out beam,took tank down to put in new support,had to take apart water line and put in differant hole of frame because,support end was hitting water line and in the way,cut pex tubing off 1 foot and installed end and crimped,hooked up water line,installed support and raised tank up inplace and secured tank and beam,had to take apart hyd line and move over support beam and hook line back up.next installed underbelly with screws and put spare back up.spray foamed all holes and painted.

### Labor

| Code | Description                 | Mechanic | Total  |
|------|-----------------------------|----------|--------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | 425.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | 170.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | BRM      | 170.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | BRM      | 85.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | 510.00 |

Subtotal for Job #1: 1,360.00

### Job #2 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE COUCH THAT FOLDS DOWN AND THERE IS TWO INCHES DIFFERENCE FROM ONE SIDE TO THE OTHER. GO OUT WITH CUSTOMER TO SEE THIS AT WRITE UP. CUSTOMER ADVISES THAT THE LEGS ON THE COUCH DO NOT FOLD ALL THE WAY OUT.

CAUSE: couch when folded out,uotside cushion is taller

CORRECTION: folded couch out and looked at it,this is normal,all other ones are the same way,pushed legs out in place so they are straight now.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |

Subtotal for Job #2: 0.00

### Job #3 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE NUMBER 1 AWNING DOES NOT CLOSE ALL THE WAY





AT THE FRONT OF TRAILER.

CAUSE: awning not closing all the way

CORRECTION: checked awning and it is closing all the way,awning head is hitting gutter on both sides,they cant go any farther.

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |
| Subtotal for Job #3: |                             |          | 0.00  |

**Job #4 - Internal**

COMPLAINT: THE NUMBER 2 AWNING CHATTERS WHEN COMING IN.

CAUSE: awning chatter

CORRECTION: ran awning in and out 3 times and no chatter.went ahead and lubed pivot points.

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |
| Subtotal for Job #4: |                             |          | 0.00  |

**Job #5 - Internal**

COMPLAINT: WHEN THE CUSTOMER TURNS THE INVERTER OFF, THE COOLING FANS CONTINUE TO RUN FOR APPROX 5 HOURS

CAUSE: inverter fans run for 5 hours when shut off

CORRECTION: this would be normal trying to cool off since it is in compartment and it is hot,it is just moving hot air,customer might try leaving door open so it is not so hot.

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |
| Subtotal for Job #5: |                             |          | 0.00  |

**Job #6 - Internal**

COMPLAINT: CUSTOMER ASKED IF THE WATER PORT ON THE DOOR SIDE NEAR THE DOOR IS CONTROLLED BY THE FAUCET HANDLES THAT ARE IN THE WET BAY OR IS THERE ALWAYS WATER RUNNING TO THE DOOR SIDE WATER PORT.

CAUSE: water port

CORRECTION: water port always has pressure,no faucet to control,cold only.

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |
| Subtotal for Job #6: |                             |          | 0.00  |



W/O: 74034  
Promised Date: 29 JUN 24

|                          |                 |
|--------------------------|-----------------|
| Parts Total:             | 0.00            |
| Labour Total:            | 1,360.00        |
| Sublet Total:            | 0.00            |
| Extras Total:            | 0.00            |
| <b>WORK ORDER TOTAL:</b> | <b>1,360.00</b> |

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 24 Jul 2024



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MCCORKLE, STEVEN W.

