



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 74030
Promised Date:
no. 1111 24



Customer #: 54804
CARVER, JR, LAWRENCE



CUSTOMER WORK ORDER

WO #: 74030 (Appointment Date: 22 JUN 2024 - Time: 10:00am)

Customer: 54804 - CARVER, JR,
LAWRENCE - 812-270-0026

Tag: BJ - W.H. PART ORDERED. 7-5-24

Author: BJW

Location: 0723 CHECK STATUS WITH
SAR

Stock #: 11335

Stock Desc: 2024 TT FOREST RIVER

CHEROKEE WOLF PUP 18CBW

Chassis #: 5ZT2CKGC1RY032402

Serial #: 5ZT2CKGC1RY032402

Mileage: 0

Licence:

Invoice #:

Date In: 22 JUN 24

Promised: 29 JUN 24

Date Sched:

Completed: 18 JUL 24

Warr. Date: 31 MAY 24

Job #1 - Internal

COMPLAINT: HAVING BRAKE ISSUES AGAIN THE BC JUST SHUTS DOWN NEED TO FIND OUT
WHAT IS GOING ON.

CUSTOMER GET A MESSAGE OF OC.

CHAD HAD TO DO A ROADSIDE REPAIR TO GET CUSTOMER UP AND GOING AGAIN. CHAD HAD TO
CUT WIRES AT AXLE. PLEASE SEE CHAD WHEN THIS IS IN THE SHOP TO VERIFY THAT WE
ADDRESS EVERYTHING HE HAD TO OVER-RIDE TO GET CUSTOMER MOBILE AGAIN.

CAUSE: Brake adjustment

CORRECTION: Jacked up the camper tested the brakes with the test box, then adjusted the brakes then
tested with the red Chevy.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Subtotal for Job #1:			0.00

Job #JACK - Internal

COMPLAINT: INSTALL ELECTRIC TONGUE JACK PER CHAD

CAUSE: Manuel jack to electric jack

CORRECTION: Unbolted the manual jack. Went to parts department and got a new electric jack. Unboxed
the new electric jack then bolted to the tongue. Wired in the electric jack and tested.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
3291	3500# STROMBERG ELEC JACK -BULK	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #JACK: 0.00

Job #3 - Warranty

COMPLAINT: THERE IS A BAD LEAK IN THE PLUMBING
UNDER THE KITCHEN SINK.





CAUSE: Uni guard pipe

CORRECTION: Filled the kitchen sink with water then drained the sink and found the leak.
Took pictures of the leak. Removed the drain pipe and tried to take it apart but wouldn't come apart. Put in po sheet for new uni guard drain pipe.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	51.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	17.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	17.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
F100141255	VALVE, UTOPIA UNIGUARD VALVE ASSEMBL	1.00	33.66	33.66

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-WATER TRAP	1.00	9.95	9.95

Subtotal for Job #3: 128.61**Job #4 - Warranty**

COMPLAINT: THE TANKLESS WATER HEATER CONTROLLER STARTED BEEPING AND CUSTOMER GOT AN E7 CODE.

CAUSE: E7 error code.

CORRECTION: Checked the fresh tank for water then added water to the fresh tank. Turned on the lp tank then powered on the water heater. Ran the hot a water at the kitchen faucet, bathroom faucet and shower for 5 mins each had no error codes. Outside temperature is 94 degrees. Following morning turned on the kitchen faucet, bathroom faucet, and shower one at a time and got error code e7 when trying each faucet. Morning temperature is at 73 degrees. Called lippert and discuss and diagnosed the water heater and took pictures. Got with DENNY about email pictures to manufacture. Lippert suggested replacement of the gas valve.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	69.70
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	100.30
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
F100499688	FURRIION WH GAS VALVE - 2GWH-2	1.00	119.24	119.24

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-VALVE	1.00	10.49	10.49

Subtotal for Job #4: 299.73**Job #5 - Warranty**

COMPLAINT: THE CURTAIN AT THE HEAD OF THE BED WON'T STAY UP.

CAUSE: Loose strings





CORRECTION: Inspected the blind above the bed, found the blind strings where loose. Took the strings and wrapped around the screws till the strings was tight.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	17.00
Subtotal for Job #5:			17.00

Job #6 - Internal

COMPLAINT: CUSTOMER WOULD LIKE FOR US TO CHECK SLIDE IN. CUSTOMER NOTICED WHEN ROOM WAS COMING IN, HE NOTICED THAT IT SOUNDED LIKE IT WAS STRUGGLING

CAUSE: Normal operation

CORRECTION: Inspected the slideroom when running it out and in. Slideroom operation is smooth. Found no obstructions or damage to the slideroom.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Subtotal for Job #6:			0.00

Job #7 - Internal

COMPLAINT: CUSTOMER'S BACKUP CAMERA APP IS SHOWING "NO WEBSITE" WHEN HE TRIES TO USE IT.

CAUSE: back up camera
 Connection to iPhone 10

CORRECTION: hooked up camera to phone and it works.
 Used the test box to power on the marker lights then had a tech with a iPhone to connect to the camera.
 Took picture of the connection. Camera is working. Will not connect to Android.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Subtotal for Job #7:			0.00

Parts Total: 152.90
 Labour Total: 272.00
 Sublet Total: 0.00
 Extras Total: 20.44
WORK ORDER TOTAL: 445.34

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 18 Jul 2024

