BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 74030
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 54804 - LAWRENCE CARVER, JR
Address: 3122 AZALEA DR NEW ALBANY, IN

47150
Phone: 812-270-0026
Stock Number: 11335 - 2024 CHEROKEE WOLF PUP 18CBW 5ZT2CKGC1RY032402
VIN: 5ZT2CKGC1RY032402 HIN: SER#: 5ZT2CKGC1RY032402
Mileage: 0 Work Order Comp: 18 JUL 24
Auth. No: Dealer #:
Warr. Date: 31 MAY 24 Work Order Date: 22 JUN 24 Inv #: 407197

WO #	Job #	Description	JOB INFORMATION
74030	4	THE TANKLESS WATER HEATER CONTROLLER STARTED BEEPING AND CUSTOMER GOT AN E7 CODE.	E7 error code. Checked the fresh tank for water then added water to the fresh tank. Turned on the lp tank then powered on the water heater. Ran the hot a water at the kitchen faucet, bathroom faucet and shower for 5 mins each had no error codes. Outside temperature is 94 degrees. Following morning turned on the kitchen faucet, bathroom faucet, and shower one at a time and got error code e7 when trying each faucet. Morning temperature is at 73 degrees. Called lippert and discuss and diagnosed the water heater and took pictures. Got with DENNY about email pictures to manufacture. Lippert suggested replacement of the gas valve.
74030	3	THERE IS A BAD LEAK IN THE PLUMBING UNDER THE KITCHEN SINK.	Uni guard pipe Filled the kitchen sink with water then drained the sink and found the leak. Took pictures of the leak. Removed the drain pipe and tried to take it apart but wouldn't come apart. Put in po sheet for new uni guard drain pipe.
74030	5	THE CURTAIN AT THE HEAD OF THE BED WON'T STAY UP.	Loose strings Inspected the blind above the bed, found the blind strings where loose. Took the strings and wrapped around the screws till the strings was tight.

Claim : 74030

WO #	Job #	Description	JOB INFORMATION

Part No	Job#	Description	PARTS	Qty	Price	Total
F100499688	4	FURRION WH GAS VALVE - 2GWH-2		1.00	119.24	119.24
F100141255	3	VALVE, UTOPIA UNIGUARD VALVE ASSE		1.00	33.66	33.66

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.41	170.00	69.70
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.59	170.00	100.30
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.30	170.00	51.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.10	170.00	17.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.10	170.00	17.00
Z990	5	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00
Z990	5	MISC LABOUR CODE (EXTERNAL)		0.10	170.00	17.00

Excode	Job#	Description	EXTRAS	Qty	Price	Total
FRT	4	UPS-VALVE		1.00	10.49	10.49
FRT	3	UPS-WATER TRAP		1.00	9.95	9.95

Parts Total:	152.90
Labour Total:	272.00
Sublet Total:	0.00
Extras Total:	20.44
>>>>> Claim Total:	445.34

Customer Signature:_____ Date: _____