600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 74029
Promised Date: 29 JUN 24

CUSTOMER WORK ORDER

WO #: 74029 (Appointment Date: 22 JUN 2024 - Time: 10:00am)
Customer: 49939 - BURGER, LINDSEY L. - 812-661-0019
Tag:
Author: BJW
Location: 0701 CHECK PREAUTH

Stock #: 11299
Stock Desc: (11299) 2024 COACHMEN APEX NANO 208BHS
Chassis #: 5ZT2CXKB2RL016847
Serial #: 5ZT2CXKB2RL016847
Mileage:
Licence:

Invoice #:
Date In: 22 JUN 24
Promised: 29 JUN 24
Date Sched:
Completed: 30 JUN 24
Warr. Date: 30 JAN 24

Job #1 - Warranty
COMPLAINT: AWNING HAS A TEAR ON THE LEFT SIDE
CUSTOMER NEEDS TO PICK UP AT LEAST BY THE 2ND OF JULY.

CAUSE: tear on front of awning

CORRECTION: ran awning out and took pics of tag,filled out sheet to get approved through warrenty,brought camper in when new awning came in rolled out awning and tied up arms,took out screws in tube assy,pullrf of gutter spount,unhooked lights,slide out awning from gutter and unrolled fabric from tube and slide of canvas,took canvas out of box and installed on tube assy,slide canvas back in gutter rail and tube in arms and secured,untied arms and ran out and back in to line up fabric on tube and secured,slide lights in awning fabric and hooked up wires and secured,put plate over wires and resiliconed gutter spount,lights work all good.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	212.50
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	42.50

Parts

Part #	Description	Qty	Price	Total
8763	Solera Universal Vinyl Replacement F	1.00	217.06	217.06

Subtotal for Job #1: 472.06

Job #2 - Internal
COMPLAINT: CUSTOMER STATES WE REPLACED THE DOOR AND THEY SAY THE NEW ONE LOOKS WARPED.
CUSTOMER

CAUSE: entrance door warped

CORRECTION: checked entrance door,let steps down and found steps were to high and bottom of door was hitting,let steps down 4 holes and shut door,door is not warped and shuts and opens like it should.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty
COMPLAINT: STRIP OF WOOD HAS COME LOOSE BY THE BATHROOM DOOR

CAUSE: trim strip by bathroom door is loose

Customer #: 49939
BURGER, LINDSEY L.

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CORRECTION: stapled trim back in place and covered holes.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	17.00

Subtotal for Job #3: **17.00**

Parts Total:	217.06
Labour Total:	272.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	**489.06**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 01 Jul 2024

Customer Signature : _____

W/O: 74029
Promised Date: 29 JUN 24

Customer #: 49939
BURGER, LINDSEY L.

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