

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1970576
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CXKB2RL016847
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	224 / 224
Labor rate:	\$170.00	ITEM #	AAPT208BHS
OWNER INFORMATION		DEALER RO #	74029
LINDSEY L BURGER		CLAIM START DATE	07/01/2024
2223 N MARIE CT		CLAIM END DATE	01/01/1900
Huntingburg, IN 47542			
USA			
Retail Date of Purchase	02/03/2024	WARRANTY EXPIRATION DATE	02/03/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	20-78-01-00-000799	Awning Fabric - Lippert - Exterior/Awnings (Lippert)/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2024-07-01 11:57:01 :: AWNING HAS A TEAR ON THE LEFT SIDE CUSTOMER NEEDS TO PICK UP AT LEAST BY THE 2ND OF JULY. tear on front of awning ran awning out and took pics of tag, filled out sheet to get approved through warrenty, brought camper in when new awning came in rolled out awning and tied up arms, took out screws in tube assy, pull of of gutter spount, unhooked lights, slide out awning from gutter and unrolled fabric from tube and slide of canvas, took canvas out of box and installed on tube assy, slide canvas back in gutter rail and tube in arms and secured, untied arms and ran out and back in to line up fabric on tube and secured, slide lights in awning fabric and hooked up wires and secured, put plate over wires and resiloned gutter spount, lights work all good.	

Model# V000614363	Dlr Sub Hrs 1.50	Sub Labor Amt \$255.00
Serial# RP0001127J486	Appr Hrs 1.50	Appr Labor Amt \$255.00

Notes

what caused the tear. This has already been changed out
It does not say what caused it customer just said the rolled the awning out and saw it /// but
where was it changed out i dont see it on our side
7/1- Sent to vendor for consideration.

vcb

Case Number: 5090518

VIN: RL016847

Hello Debra O'Rourke,
Thank you for contacting Lippert Customer Care Center.

We have reviewed your request and information provided and Lippert will authorize one new awning fabric and 1.5 hours of labor.

Regards,

Aaron K
Lippert Care Center - Windows, Door, Awnings Tech
p: 432:LIPPERT | f: 574.534.7161
e: customerservice@lci1.com
Lippert

Labor
Line# 2

Operation Code
30-102-12-00-001096

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-07-01 11:59:38 :: STRIP OF WOOD HAS COME LOOSE BY THE BATHROOM DOOR trim strip by bathroom door is loose stapled trim back in place and covered holes.

Model#

Serial#

Notes

Operational Description
Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/
Resecure or Tighten/No Tread Code

Dlr Sub Hrs0.10Sub Labor Amt\$17.00

Appr Hrs0.10Appr Labor Amt\$17.00

Submitted	Labor Amt	\$272.00	Approved	Labor Amt	\$272.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$272.00		Total	\$272.00

DEALER

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

DATE

CUSTOMER

SIGNATURE

All repairs described have been inspected and are satisfactory.

DATE