

# FOREST RIVER WARRANTY CLAIM FORM

|                         |            |                          |                   |
|-------------------------|------------|--------------------------|-------------------|
| DEALER ACCOUNT #        | 0005106    | CLAIM STATUS             | Authorized        |
| BASDEN RV CENTER INC    |            | CLAIM                    | 1958236           |
| DBA AMERICAN RV CENTER  |            | CLAIM ORIGIN             | WEB               |
| 600 E BASELINE ROAD     |            | ORIGINAL CLAIM ID        |                   |
| EVANSVILLE, IN 47725    |            | VIN                      | 5ZT2CARB5PX027530 |
| USA                     |            | CHASSIS VIN              |                   |
|                         |            | MILEAGE                  | 0                 |
| Labor rate:             | \$170.00   | SITE/WAREHOUSE           | 205 / 205         |
| OWNER INFORMATION       |            | ITEM #                   | ACAT263FKDSLE     |
| JAMES A TOMES           |            | DEALER RO #              | 74002             |
| 9412 HWY 66             |            | CLAIM START DATE         | 06/19/2024        |
| Wadesville, IN 47638    |            | CLAIM END DATE           | 01/01/1900        |
| USA                     |            |                          |                   |
| Retail Date of Purchase | 10/20/2023 | WARRANTY EXPIRATION DATE | 10/20/2024        |

## Claim Line Details

### Labor

| Line#                                                                                                                                                                                                                                                                                                                                                                        | Operation Code      | Operational Description                                            |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------------------------------------------------------------|
| 1                                                                                                                                                                                                                                                                                                                                                                            | 70-671-01-11-001463 | GE Roof AC - complete - Appliances/Roof AC (GE)/Replace/Electrical |
| <b>Complaint, Cause, Correction</b>                                                                                                                                                                                                                                                                                                                                          |                     |                                                                    |
| Original Note : bhoffman@americanrvcenter.com, 2024-06-19 13:42:59 :: A/C IS BLOWING HOT A/C IS BLOWING HOT AIR Plugged unit to power. Turned on A/C to check temp. Removed roof unit cover. Compressor is running and is hot to the touch. Took pictures of roof unit and inside serial numbers. Replaced roof shroud. Closed up unit. Waiting on return from manufacturer. |                     |                                                                    |

|         |             |             |      |                |          |
|---------|-------------|-------------|------|----------------|----------|
| Model#  | ARC15AACWL2 | Dlr Sub Hrs | 1.50 | Sub Labor Amt  | \$255.00 |
| Serial# | FS140843R   | Appr Hrs    | 2.00 | Appr Labor Amt | \$340.00 |

### Notes

This repair requires a Vendor testing or performance check list or sheet to be completed prior to authorization. Please go to the "Dealer & Technician Support" quick link on the Home page of Dealer Connect, then to the "Flat Rate Documents" folder, to obtain the sheet (Dealer & Technician Support > Flat Rate Documents). Failure to attach this document or fill it out completely could delay your authorization or result in a denial of the repair. Thank you.

### ADDED

DIAG SHEET SUBMITTED IS OUTDATED. VENDOR WILL NOT ACCEPT THIS. PLEASE SEE EMAIL SENT TO bhoffman@americanrvcenter.com  
PENDING VENDOR REVIEW  
AUTHORIZED PER VENDOR  
VCB GEAPPLIANCES

Case Number: 00228632

thread::KzdhGZXqdJaGKtLzJ9QVwgY::

**\*\*Respond directly to this email and do NOT change the subject line to ensure proper delivery**

Recreational Living approves R/R of GE RVAC 15K BTU-White (ARC15AACW) and 2 hours for labor. Please provide the address and phone where the no charge replacement needs to ship.

|           |                 |          |          |                 |          |
|-----------|-----------------|----------|----------|-----------------|----------|
| Submitted | Labor Amt       | \$255.00 | Approved | Labor Amt       | \$340.00 |
|           | Parts & Freight | \$0.00   |          | Parts & Freight | \$0.00   |
|           | Total           | \$255.00 |          | Total           | \$340.00 |

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.