



600 E. Baseline Rd.  
Evansville, IN 47725

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W/O: 73993  
Promised Date:  
20 JUN 24



### CUSTOMER WORK ORDER

WO #: 73993 (Appointment Date: 18 JUN 2024 - Time: 09:00am)

Customer: 53902 - BECKER, PAUL B. -  
607-341-8744

Tag:  
Author: BH

Location: 0821 TALK TO BEN ABOUT  
THIS

Stock #: 11080  
Stock Desc: 2024 5W KEYSTONE  
COUGAR SPORT 2100RK  
Chassis #: 4YDFCGJ27R2501234  
Serial #: 4YDFCGJ27R2501234  
Mileage: 0  
Licence:

Invoice #:  
Date In: 18 JUN 24  
Promised: 29 JUN 24  
Date Sched:  
Completed: 21 AUG 24  
Warr. Date: 31 JUL 23

#### Job #1 - Warranty

COMPLAINT: THE UNDERBELLY IS FRAYING ON EACH SIDE OF THE SLIDE ROOM.

CAUSE: Slideroom needs skis

CORRECTION: Ran the slideroom out and inspected the bottom of the slideroom floor. At each end of the slideroom floor the underbelly film is frying. Put in po sheet for slideroom skis.

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	51.00

Subtotal for Job #1: 51.00

#### Job #2 - Warranty

COMPLAINT: SHOWER NOZZLE DOES NOT STAY IN PROPER POSITION DURING TRAVEL. SAYS IT KEEP SLIDING DOWN

CAUSE: Loose plumbing hardware

CORRECTION: The shower faucet would move when turning on the water. Removed the screws then inspected the backside of the faucet and found the hardware was loose. Tightened all hardware then put the screws back in and trim with silicone.

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	51.00

Subtotal for Job #2: 51.00

#### Job #3 - Warranty

COMPLAINT: the catch on the cabinet is not the same color as the others in the bed room it was missing at one time its the long cabinet door top left

CAUSE: Bronze cabinet latch is missing

CORRECTION: Inspected all the cabinets in the bedroom and found the top right cabinet had a missing latch. Got a new latch from the parts department. Mounted the new bronze latch and checked to make sure the screws where tight. Couldn't find the original latch.

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	17.00

#### Parts

Customer #: 53902  
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Part #	Description	Qty	Price	Total
H201	H201 ROLLER CATCH WITH PRONG	1.00	3.19	3.19

**Subtotal for Job #3: 20.19**

**Job #4 - Internal**

COMPLAINT: CUSTOMER ADVISES THAT THE ENTRY DOOR IS DIFFICULT TO OPEN AND CLOSE. CUSTOMER WOULD LIKE FOR US TO CHECK THE HINGES.

CAUSE: Friction hinge

CORRECTION: Ben showed the customer the tag on the door that it is a friction hinge.

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C

**Subtotal for Job #4: 0.00**

**Job #5 - Warranty**

COMPLAINT: THE ROOF MATERIAL ON THE SLIDE ROOM IS BUBBLING UP. TORD THE OUTSIDE WALL TOP

CAUSE: FOUND THE ROOF IS BUBBLING UP

CORRECTION: pull the old tape up and lay new down that is not bubbled

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	170.00

**Parts**

Part #	Description	Qty	Price	Total
F100380780	J&B SLIDE SKI, 53", CURRENT 2022, REPLACES ALL PREVIOUS SKIS, V#3298-53, PFL	3.00	9.98	29.94
38-9089	QUICK ROOF EXTREME 6" X 25"	1.00	49.35	49.35

**Subtotal for Job #5: 249.29**

**Job #6 - Warranty**

COMPLAINT: CUSTOMER ADVISES THAT THE SPRAYER AT THE KITCHEN FAUCET LEAKS WHEN PULLING IT OUT .

CAUSE: Sprayer is leaking at the top

CORRECTION: Turned on the water pump the turned on the kitchen. Found where the hose connection to the sprayer it is leaking water.

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	15.30
Z990	MISCELLANEOUS REPAIR	SAR	45.90
Z990	MISCELLANEOUS REPAIR	SAR	23.80

**Parts**

Part #	Description	Qty	Price	Total
635088	Faucet - Kitchen - Pull-Out - Single	1.00	52.34	52.34

**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS-FAUCET	1.00	19.40	19.40

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Subtotal for Job #6: 156.74

**Job #7 - Internal**

COMPLAINT: Leaking at the water heater outside the water would coming to the camper on the floor

CAUSE: No leak found

CORRECTION: Sprayed water at the exterior of the water heater for 5 mins the checked inside the camper under the dinette booth. No water was found, floor was dry.

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #7: 0.00

Parts Total:	134.82
Labour Total:	374.00
Sublet Total:	0.00
Extras Total:	19.40
<b>WORK ORDER TOTAL:</b>	<b>528.22</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 21 Aug 2024

W/O: 73993  
Promised Date: 29 JUN 24



Customer #: 53902  
BECKER, PAUL B.

