

**e-Authorization**

8/21/20  
09:41:27

Authorization number PA03689570 Reference no: 73993 Status: Approved Approved by papca Approved date 8/9/2024  
 Pricing Name Address Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDFCGJ27R2501234 8/4/2023  
 600 E Baseline Rd  
 Evansville, IN 47725

Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2104825A Slide Out - Box -	0.00	2.00	0.30		1	0.30	Complaint:THE UNDERBELLY IS FRAYING ON EACH SIDE OF THE SLIDE ROOM. Cause:Slideroom needs skis Correction:Ran the slideroom out and inspected the bottom of the slideroom floor. At each end of the slideroom floor the underbelly film is frying. Put in po sheet for slideroom skis. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
2	6103616A Shower/Tub Fauc	0.00	0.50	0.30		1	0.30	Complaint:SHOWER NOZZLE DOES NOT STAY IN PROPER POSITION DURING TRAVEL. SAYS IT KEEP SLIDING DOWN Cause:Loose plumbing hardware Correction:The shower faucet would move when turning on the water. Removed the screws then inspected the backside of the faucet and found the hardware was loose. Tightened all hardware then put the screws back in and trim with silicone. KRV - REPAIR ONLY approved.
3	3100924B Cabinet Door - Ce	0.00	0.20	0.10		1	0.10	Complaint:THE CATCH IS MISSING IN THE CABINET ABOVE THE BED Cause:Bronze cabinet latch is missing Correction:inspected all the cabinets in the bedroom and found the top right cabinet had a missing latch. Got a new latch from the parts department. Mounted the new bronze latch and checked to make sure the screws where tight. Couldn't find the original latch. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual
4	2101816B Roof - Rubber Me	0.00	3.00	1.00		1	1.00	Complaint:THE ROOF MATERIAL ON THE SLIDE ROOM IS BUBBLING UP. TORQD THE OUTSIDE WALL TOP Cause:FOUND THE ROOF IS BUBBLING UP Correction:NEED TO PULL THE ROOF UP AND LAY IT BACK DOWN KRV- approve to replace alpha bond tape only (no repairs are

paper claims only use one pre-authorization number per warranty claim for  
 multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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5 6102815B	Kitchen Faucet - f	0.00	1.00	0.50		1	0.50	required for the roof membrane ) Complaint: CUSTOMER ADVISES THAT THE SPRAYER AT THE KITCHEN FAUCET LEAKS WHEN PULLING IT OUT. Cause: Sprayer is leaking at the top Correction: Turned on the water pump, the turned on the kitchen. Found where the hose connection to the sprayer it is leaking water. NEED TO REPLACE THE FAUCET KRV - Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.

3-Authorization number PA03689570 2.20

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