



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 73985
Promised Date:
20 JUN 24



Customer #: 10245
PRICE, CHAD T.



CUSTOMER WORK ORDER

WO #: 73985 (Appointment Date: 08 JUL 2024 - Time: 07:00am)

Customer: 10245 - PRICE, CHAD T. -
618-263-7854

Tag:

Author: BJW

Location: 0621 GET WITH CHAD

Stock #: 10871

Stock Desc: (10871) 2023 COACHMEN
CATALINA 313RLTSLE

Chassis #: 5ZT2CAWB2PX028798

Serial #: 5ZT2CAWB2PX028798

Mileage:

Licence:

Invoice #:

Date In: 17 JUN 24

Promised: 29 JUN 24

Date Sched:

Completed: 21 JUN 24

Warr. Date: 30 MAY 23

Job #1 - Internal

COMPLAINT: CUSTOMER IS HAVING TROUBLE WITH SLIDE LEANING (SEE HISTORY).

CAUSE: slideroom leaning

CORRECTION: nothing wrong with slideroom. i put a level on top,see pics.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE RUBBER ROOF MEMBRANE IS SPLITTING NEAR THE GUTTERS.

CAUSE: rubber roof membrane splitting

CORRECTION: rubber roof membrane is not splitting it is the sealer,resealed areas where it came apart,all good.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: THE INNER SLIDE SEALS HAVE SCREWS THAT ARE TOO LONG AND THEY DON'T LET THE SLIDE ROOM SEAL PROPERLY.

CAUSE: screws coming through membrane on slide

CORRECTION: took pics of screws coming through,will need to take off facia and peel back rubber membrane and cut screws off and reattach membrane and install trim back in place on both sides,will need 1 hours per side depending on how hard membrane is stuck on.took trim off and pulled back membrane





and come to find out it was brad nails through the wood not screws,pulled out brad nails on both sides and renailed both trim pieces back in place,all good.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	149.60
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	20.40
Subtotal for Job #3:			170.00

Job #4 - Internal

COMPLAINT: THE WIRES UNDER THE SLIDE ROOM ARE TOO SHORT AND THEY BIND WHEN THE ROOM IS RAN ALL THE WAY OUT.

CAUSE: wires in slideroom are to short

CORRECTION: ran room all the way out and they have plenty of slak in them,took picture.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Subtotal for Job #4:			0.00

Job #5 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE GUTTERS ARE NOT LEVEL

CAUSE: gutters not level

CORRECTION: found gutters on both sides the seam was not level,moved gutters back together and resealed on both sides took pics.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	51.00
Subtotal for Job #5:			51.00

Parts Total: 0.00
 Labour Total: 221.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 221.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 Jul 2024

