

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1960057
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAWB2PX028798
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT313RLTSLE
CHAD T PRICE		DEALER RO #	73985
1118 DORAL ST		CLAIM START DATE	06/20/2024
Mount Carmel, IL 62863		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	06/10/2023	WARRANTY EXPIRATION DATE	06/10/2024

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	10-11-01-00-000205	Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2024-06-20 15:09:15 :: THE INNER SLIDE SEALS HAVE SCREWS THAT ARE TOO LONG AND THEY DON'T LET THE SLIDE ROOM SEAL PROPERLY. screws coming through membrane on slide took pics of screws coming through, will need to take off facia and peel back rubber membrane and cut screws off and reattach membrane and install trim back in place on both sides, will need 1 hours per side depending on how hard membrane is stuck on. took trim off and pulled back membrane and come to find out it was brad nails through the wood not screws, pulled out brad nails on both sides and renailed both trim pieces back in place, all good.	
Model#	Dlr Sub Hrs	Sub Labor Amt
	1.00	\$170.00
Serial#	Appr Hrs	Appr Labor Amt
	1.00	\$170.00
	Notes	
	AUTHORIZED AS REQUESTED	
	GOODWILL	

Labor

Line# 2	Operation Code	Operational Description
	20-43-01-00-001109	Gutter Rail - Exterior/Exterior Miscellaneous/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2024-06-20 15:12:09 :: CUSTOMER ADVISES THAT THE GUTTERS ARE NOT LEVEL gutters not level found gutters on both sides the seam was not level,moved gutters back together and resealed on both sides took pics.	
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.40	\$68.00
Serial#	Appr Hrs	Appr Labor Amt
	0.30	\$51.00
	Notes	
	THIS REPAIR CAN BE COMPLETED IN THE FLAT RATE ALLOTTED TIME	
	GOODWILL	

Submitted	Labor Amt	\$238.00	Approved	Labor Amt	\$221.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$238.00		Total	\$221.00

DEALER	DATE
SIGNATURE	

CUSTOMER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

All repairs described have been inspected and are satisfactory.