



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 73947
Promised Date:
20 JUN 24



Customer #: 10931
JINES, JERRY W.



CUSTOMER WORK ORDER

WO #: 73947 (Appointment Date: 13 JUN 2024 - Time: 11:00am)

Customer: 10931 - JINES, JERRY W. -

Tag:

Author: PH

Location: 0621 BH TO CLOSE

Stock #: 11175

Stock Desc: 2024 5W KEYSTONE

COUGAR HALF-TON 23MLE

Chassis #: 4YDFCGL21R2501873

Serial #: 4YDFCGL21R2501873

Mileage: 0

Licence:

Invoice #:

Date In: 13 JUN 24

Promised: 29 JUN 24

Date Sched:

Completed: 21 JUN 24

Warr. Date: 21 MAY 24

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE AWNING WILL NOT GO OUT OR IN WITH THE ON COMMAND CONTROL PANEL.

CAUSE: awning not going in and out with touch pad.

CORRECTION: checked touch pad and tried it and awning didnt work,noticed the in command had differant settings on it that didnt belong,i could run it manually at the box in the basement so i knew it had power,called in command support and talked to josh scheretie and told him what was going on and he said it had wrong floor plan in command touch pad,so he emailed new program,downloaded to usb and put in touch pad and did update on floorplan and now it works like it should,all good.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	85.00
Subtotal for Job #1:			85.00

Job #2 - Internal

COMPLAINT: WHEN SELF LEVELING THE FRONT IS IS LOW.

CAUSE: self level was low in front

CORRECTION: plugged camper and screen lit up but you couldnt read anything,unplugged board and waited a few seconds and plugged board back in and it is good now,leveled camper manually and saved,retraced all jacks ,hit self level and it levels like it should,i checked with level and it is good.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	N/C
Subtotal for Job #2:			0.00

Job #3 - Warranty

COMPLAINT: SHOWER DOOR HAS TO MUCH SILICONE NOT LETTING IT SHUT PROPERLY AND IT IS LEAKING

CAUSE: to much silicone not letting shower door shut all the way

CORRECTION: cut out all silicone out and resiliconed track at end and bottom of track,all good.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	51.00



Subtotal for Job #3: 51.00

Job #4 - Warranty

COMPLAINT: CUSTOMER STATES THAT THE ENTRY DOOR WHEN LOCKED WITH THE TOP LOCK ONLY HE CAN STILL PULL THE DOOR OPEN

CAUSE: entry door when locked it can be pulled open.

CORRECTION: looked at door and found door frame was bowed out in the center where it latches,took off cover to door frame screws and took out screws and pushed frame back to straight and rescrewed in screws to hold,tested door and when it is locked i pulled on door and it will not come open,advise customer he might want to use dead bolt for extra security.all good now.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	0.00
Z990	MISCELLANEOUS REPAIR	DGH	34.00
Subtotal for Job #4:			34.00

Parts Total:	0.00
Labour Total:	170.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	170.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 21 Jun 2024

W/O: 73947
Promised Date: 29 JUN 24



Customer #: 10931
JINES, JERRY W.

