

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 73947
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 10931 - JERRY W. JINES
Address: 119 N FIFTH ST GRAYVILLE, IL

62844

Phone:

Stock Number: 11175 - 2024 COUGAR HALF-TON 23MLE 4YDFCGL21R2501873

VIN: 4YDFCGL21R2501873 HIN: SER#: 4YDFCGL21R2501873

Mileage: 0

Work Order Comp: 21 JUN 24

Auth. No:

Dealer #: 1194

Warr. Date: 21 MAY 24

Work Order Date: 13 JUN 24

Inv #: 406028

WO # Job # Description JOB INFORMATION

73947 1 CUSTOMER ADVISES THAT THE AWNING WILL NOT GO OUT OR IN WITH THE
ON COMMAND CONTROL PANEL.
awning not going in and out with touch pad.
checked touch pad and tried it and awning didnt work,noticed the
in command had differant settings on it that didnt belong,i could
run it manually at the box in the basement so i knew it had
power,called in command support and talked to josh scheretie and
told him what was going on and he said it had wrong floor plan in
command touch pad,so he emailed new program,downloaded to usb and
put in touch pad and did update on floorplan and now it works
like it should,all good.

73947 3 SHOWER DOOR HAS TO MUCH SILICONE NOT LETTING IT SHUT PROPERLY AND
IT IS LEAKING
to much silicone not letting shower door shut all the way
cut out all silicone out and resiliconed track at end and bottom
of track,all good.

73947 4 CUSTOMER STATES THAT THE ENTRY DOOR WHEN LOCKED WITH THE TOP LOCK
ONLY HE CAN STILL PULL THE DOOR OPEN
entry door when locked it can be pulled open.
looked at door and found door frame was bowed out in the center
where it latches,took off cover to door frame screws and took out
screws and pushed frame back to straight and rescrewed in screws
to hold,tested door and when it is locked i pulled on door and it
will not come open,advise customer he might want to use dead bolt

Claim : 73947

 WO # Job # Description JOB INFORMATION

 for extra security.all good now.

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISCELLANEOUS REPAIR 0.50 170.00 85.00
 Z990 3 MISCELLANEOUS REPAIR 0.30 170.00 51.00
 Z990 4 MISCELLANEOUS REPAIR 0.00 170.00 0.00
 Z990 4 MISCELLANEOUS REPAIR 0.20 170.00 34.00

Parts Total: 0.00
 Labour Total: 170.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 170.00

Customer Signature: _____

Date: _____