

# Pre-Authorization

Pre-Authorization number PA03698686 Reference no: 73902 Status: Approved Approved by maist Approved date 7/9/2024  
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDTSGG18PW102360 2/24/2024  
 600 E Baseline Rd  
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2315206B	Window - 47" or L	0.00	0.40	0.20		1	0.20	Complaint:LATCH FOR KITCHEN WINDOW FELL OFF Cause:Window latch broke off the window Correction:Customer went to open the window and latch broke off. Took pictures of the broke latch. Latch will not go back on the window.
2	4202006B	Awning - Main - H	0.00	0.30	0.20		1	0.20	Complaint:BOTTOM ARM OF THE AWNING WILL NOT COME OUT NEED HELP Cause:Needs a spring kit Correction:Ran the awning out and the awning arms doesn't want move outward. Took pictures of the awning. Opened the awning then screwed in the spring kit to the arms. Ran the awning in and out to verify that the arms function properly. Awning is working order.
					0.40				

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For paper claims only use one pre-authorization number per warranty claim for  
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company