



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 73897
Promised Date:
08 JUN 24

CUSTOMER WORK ORDER

WO #: 73897 (Appointment Date: 08 JUN 2024 - Time: 07:00am)

Customer: 54455 - EBLEN, MARY L. -
270-577-3404

Tag: BH - SND DECAL ORDERED.
8-23-24

Author: BH

Location: 0906 CHECK STATUS WITH
BB

Stock #: 11287

Stock Desc: 2024 TT ALLIANCE RV
DELTA 262RB

Chassis #: 7M5TD2922RC302222

Serial #: 7M5TD2922RC302222

Mileage: 0

Licence:

Invoice #:

Date In: 08 JUN 24

Promised: 29 JUN 24

Date Sched:

Completed: 31 AUG 24

Warr. Date: 27 FEB 24

Job #1 - Warranty

COMPLAINT: WATER LEAKING INTO FRONT COMPARTMENT ON BOTH SIDES

CAUSE: Set up sprinkler. There are holes on both compartment doors where the latch was removed.
Factory applied silicone over these holes and it has failed to keep water out. Need to replace both doors.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	85.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	170.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
25224	GRAPHIC	1.00	16.99	16.99
9233	ALLIANCE GRAPHIC	1.00	16.99	16.99
25228	GRAPHIC	1.00	9.99	9.99
9235	ALLIANCE GRAPHIC	1.00	9.99	9.99
23789	BAGGAGE DOOR 32x26 ALLY GREY KEYED A	2.00	197.99	395.98
500627	CLEAR SIKASIL PLUS	1.00	19.99	19.99

Other Services

Code	Description	Qty	Price	Total
FRT	FED-EX - DOORS & DECALS	1.00	153.35	153.35

Subtotal for Job #1: 878.28

Job #2 - Warranty

COMPLAINT: DURING A RAIN STORM WATER CAME INTO THE CABINET UNDER THE KITCHEN
SINK AND HE BELIEVES IT CAME IN FROM THE FURNANCE VENT/ WATER HEATER.

CAUSE: HOOKED UP SPRINKLER AND RAN OVER WATER HEATER AND FURNACE. REMOVED
DRAWER INSIDE OF THE KITCHEN. WATER IS COMING THROUGH FURNACE. FURNACE EXHAUST
VENT IS NOT SEALED PROPERLY AND THE FLANGE FOR THE ACCESS PANEL NEED PUTTY TAPE
CLEANED AND REMOVED FROM EDGES AND SILICONE APPLIED OVER THE EDGES.

CORRECTION: LET AREA DRY. CLEANED PUTTY TAPE AND APPLIED BEAD OF SILICONE AROUND
IT. DRIED EXHAUST PORT AND SEALED WITH SILICONE. WILL LET SILICONE DRY AND RETEST.



Customer #: 54455
EBLEN, MARY L.

W/O: 73897
Promised Date: 29 JUN 24



Customer #: 54455
EBLEN, MARY L.



Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	68.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Subtotal for Job #2: 68.00

Job #3 - Internal

COMPLAINT: CUSTOMER STATES THE WHEN DRAINING THE BLACK TANK IT DOES NOT SEEM LIKE IT FLOWING FAST LIKE IT IS BLOCKED UP

CAUSE: Pulled unit into shop. Hooked up water to black tank flush. Ran water and opened valve. Water flow is normal

CORRECTION: No correction

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #3: 0.00

Job #4 - Internal

NEW JOB MIGHT HAVE TO MAKE NEW TICKET WE WILL SEE ONCE TRAILER GETS HERE
AWNING IS COMING IN VERY VERY SLOW

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Subtotal for Job #4: 0.00

Job #5 - Internal

JOB FOR DECAL - TECH DAMAGE

Parts

Part #	Description	Qty	Price	Total
9233	ALLIANCE GRAPHIC	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-DECAL	1.00	N/C	N/C

Subtotal for Job #5: 0.00

Parts Total: 469.93
Labour Total: 323.00
Sublet Total: 0.00
Extras Total: 153.35
WORK ORDER TOTAL: 946.28

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer Signature : _____

Date: 05 Sep 2024

W/O: 73897
Promised Date: 29 JUN 24



Customer #: 54455
EBLEN, MARY L.



Customer Work
Order

