

# FOREST RIVER WARRANTY CLAIM FORM

|                        |          |                   |                   |
|------------------------|----------|-------------------|-------------------|
| DEALER ACCOUNT #       | 0005106  | CLAIM STATUS      | Authorized        |
| BASDEN RV CENTER INC   |          | CLAIM             | 1951654           |
| DBA AMERICAN RV CENTER |          | CLAIM ORIGIN      | WEB               |
| 600 E BASELINE ROAD    |          | ORIGINAL CLAIM ID |                   |
| EVANSVILLE, IN 47725   |          | VIN               | 5ZT2CAEC3RK008232 |
| USA                    |          | CHASSIS VIN       |                   |
|                        |          | MILEAGE           | 0                 |
| Labor rate:            | \$170.00 | SITE/WAREHOUSE    | 203 / 203         |
| OWNER INFORMATION      |          | ITEM #            | BCAT164BHX        |
|                        |          | DEALER RO #       | 73832             |
|                        |          | CLAIM START DATE  | 06/13/2024        |
|                        |          | CLAIM END DATE    | 01/01/1900        |

Retail Date of Purchase

WARRANTY EXPIRATION DATE

## Claim Line Details

### Labor

|         |                                                                                                                                                     |                                                                                             |                |          |
|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|----------------|----------|
| Line# 1 | Operation Code                                                                                                                                      | Operational Description                                                                     |                |          |
|         | 20-58-01-00-000608                                                                                                                                  | Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Replace/No Tread Code |                |          |
|         | Complaint, Cause, Correction                                                                                                                        |                                                                                             |                |          |
|         | Original Note : bhoffman@americanrvcenter.com, 2024-06-13 12:57:54 :: BACKWALL HAS A DENT UNDER DECAL FOUND DENT IN THE METAL NEED TO REPLACE METAL |                                                                                             |                |          |
| Model#  | Dlr Sub Hrs                                                                                                                                         | 4.00                                                                                        | Sub Labor Amt  | \$680.00 |
| Serial# | Appr Hrs                                                                                                                                            | 4.00                                                                                        | Appr Labor Amt | \$680.00 |
|         | Notes                                                                                                                                               |                                                                                             |                |          |

### Labor

|         |                                                                                                                                                                                                           |                                                                      |                |         |
|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|----------------|---------|
| Line# 2 | Operation Code                                                                                                                                                                                            | Operational Description                                              |                |         |
|         | 30-101-36-00-001076                                                                                                                                                                                       | Hinged Passage Door - Interior/Interior Doors/Touch Up/No Tread Code |                |         |
|         | Complaint, Cause, Correction                                                                                                                                                                              |                                                                      |                |         |
|         | Original Note : bhoffman@americanrvcenter.com, 2024-06-13 12:58:29 :: BATHROOM DOOR HAS A SMALL SCRATCH Bathroom door has scratches on it Use fil sticks to fill scratches and blend in to match the door |                                                                      |                |         |
| Model#  | Dlr Sub Hrs                                                                                                                                                                                               | 0.10                                                                 | Sub Labor Amt  | \$17.00 |
| Serial# | Appr Hrs                                                                                                                                                                                                  | 0.10                                                                 | Appr Labor Amt | \$17.00 |
|         | Notes                                                                                                                                                                                                     |                                                                      |                |         |

### Labor

|         |                                                                                                                                                                                                                                                                                                                      |                                                                           |                |          |
|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|----------------|----------|
| Line# 3 | Operation Code                                                                                                                                                                                                                                                                                                       | Operational Description                                                   |                |          |
|         | 40-108-24-11-001334                                                                                                                                                                                                                                                                                                  | 110 Volt Interior Wiring - Electrical/110 Volt Interior/Repair/Electrical |                |          |
|         | Complaint, Cause, Correction                                                                                                                                                                                                                                                                                         |                                                                           |                |          |
|         | Original Note : bhoffman@americanrvcenter.com, 2024-06-13 12:59:11 :: ALL OUTLETS TESTING POWER TO GROUND Outlets test power to ground Living room outlet had bad connections, pull all outlets out and check wiring. Living room wires were loose, reattach wires and all are working right. Reinstall all outlets. |                                                                           |                |          |
| Model#  | Dlr Sub Hrs                                                                                                                                                                                                                                                                                                          | 2.00                                                                      | Sub Labor Amt  | \$340.00 |
| Serial# | Appr Hrs                                                                                                                                                                                                                                                                                                             | 2.00                                                                      | Appr Labor Amt | \$340.00 |
|         | Notes                                                                                                                                                                                                                                                                                                                |                                                                           |                |          |

### Labor

|         |                                                                                                                                                                                                                                                                                                     |                                                                         |               |          |
|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|---------------|----------|
| Line# 4 | Operation Code                                                                                                                                                                                                                                                                                      | Operational Description                                                 |               |          |
|         | 40-196-24-11-001297                                                                                                                                                                                                                                                                                 | Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical |               |          |
|         | Complaint, Cause, Correction                                                                                                                                                                                                                                                                        |                                                                         |               |          |
|         | Original Note : bhoffman@americanrvcenter.com, 2024-06-13 13:00:02 :: HAVE A LOOSE CONNECTION BEHIND THE CONVERTER Loose connection behind converter, bad chassis ground Found chassis grounds on the frame. Repaired chassis grounds. The interior lights no longer flicker as the chassis flexes. |                                                                         |               |          |
| Model#  | Dlr Sub Hrs                                                                                                                                                                                                                                                                                         | 2.00                                                                    | Sub Labor Amt | \$340.00 |

Serial#

Appr Hrs

2.00

Appr Labor Amt \$340.00

Notes

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**Submitted**

|                 |            |
|-----------------|------------|
| Labor Amt       | \$1,377.00 |
| Parts & Freight | \$0.00     |
| Total           | \$1,377.00 |

**Approved**

|                 |            |
|-----------------|------------|
| Labor Amt       | \$1,377.00 |
| Parts & Freight | \$0.00     |
| Total           | \$1,377.00 |

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**DEALER**

**DATE**

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER**

**DATE**

**SIGNATURE**

All repairs described have been inspected and are satisfactory.