

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1952173
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CARB9RU043928
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT261BHS-8
		DEALER RO #	73830
		CLAIM START DATE	06/13/2024
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-76-01-00-000772	Dometic A&E Awning Outer Arm - Exterior/Awnings (Dometic A & E)/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-06-13 15:37:47 :: AWNING NOT OPENING. NEEDS SOLARA SPRING KIT Awning not opening correctly Install a tolerance spring kit to help arms open.			
Model#	V000572047	Dlr Sub Hrs	0.60	Sub Labor Amt \$102.00
Serial#	NA	Appr Hrs	0.50	Appr Labor Amt \$85.00
	Notes			
	excessive time requested per repair description repair with kit			

Labor

Line# 2	Operation Code	Operational Description		
	60-143-01-00-001627	Spray Port with Quick Connect - Plumbing/Exterior Shower/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-06-13 15:41:20 :: SPRAY PORT WON'T CLOSE Spray port won't close Remove screws and install tapered screws so the lid doesn't hit screw head			
Model#		Dlr Sub Hrs	0.30	Sub Labor Amt \$51.00
Serial#		Appr Hrs	0.30	Appr Labor Amt \$51.00
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	20-58-24-00-000608	Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Repair/ No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-06-13 15:41:57 :: SCREW PULLED THRU METAL ON OFF DOORSIDE FRONT LOWER WRAP Screw pulled thru j wrap on left front Remove screw and add a painted flat washer and reinstall screw			
Model#		Dlr Sub Hrs	0.10	Sub Labor Amt \$17.00
Serial#		Appr Hrs	0.10	Appr Labor Amt \$17.00
	Notes			

Labor

Line# 4	Operation Code	Operational Description
	10-13-01-00-000224	Slide Out Assembly - complete - includes R&R Room - Frame & Chassis/Slide Out System/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2024-06-13 15:43:38 :: BLACK GOOP ON TOP OF RUBBER ON	

SLIDEROOM Black goop on the side of rubber roof of slideroom Use putty buddy and roof cleaner to remove black sealer from rubber roof edge.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$17.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$17.00

Notes

Submitted	Labor Amt	\$187.00	Approved	Labor Amt	\$170.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$187.00		Total	\$170.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.