



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 73821
Promised Date:
24 MAY 24



Customer #: 53344
BEASLEY, SHERRI A.



CUSTOMER WORK ORDER

WO #: 73821 (Appointment Date: 31 MAY 2024 - Time: 07:00am)

Customer: 53344 - BEASLEY, SHERRI A. Stock #: 11010

- 812-204-3820

Tag:

Author: BJW

Location: 0607 CHECK PREAUTH

Stock Desc: (11010) 2023 FOREST

RIVER CHEROKEE 274WK

Chassis #: 4X4TCKC25PX161419

Serial #: 4X4TCKC25PX161419

Mileage:

Licence:

Invoice #:

Date In: 31 MAY 24

Promised: 31 MAY 24

Date Sched:

Completed: 31 MAY 24

Warr. Date: 16 FEB 24

Job #1 - Warranty

COMPLAINT: CUSTOMER HAS BEEN NOTICING WATER RUNNING OUT IN THE BATHROOM FLOOR WHEN SHE TAKES A SHOWER.

CAUSE: shower is leaking

CORRECTION: ran water in shower and it was coming out of frame and under frame and underneath shower, found where screw was shot through frame and not sealed up, went inside shower and ran fan to dry everything and took out all silicone, resiliconed inside shower and outside and frame where glass hits frame, then siliconed screw, will let dry to test again. water tested shower and no leaks.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	85.00

Parts

Part #	Description	Qty	Price	Total
10-7150	CONE WASHER SWIVEL SEAL	2.00	0.26	0.52

Subtotal for Job #1: 85.52

Job #2 - Warranty

COMPLAINT: DURING ONE OF THE RECENT HARD RAINS, CUSTOMER NOTICED WATER IN THE BATHROOM FLOOR AND IT WAS RUNNING TOWARDS THE CABINETS. CUSTOMER WANTS TO BE SURE THAT WATER DOESN'T DAMAGE CABINETS.

CAUSE: after hard rain water in bathroom floor

CORRECTION: looked outside and found several gaps in sealer around outside shower and on the outside wall, siliconed all gaps where water was coming in and found hot side under sink was leaking going to floor and coming out under cabinet, took off hot line and replace cone washer and rehooked and tested and no more leaks.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	11.90
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	22.10

Subtotal for Job #2: 34.00

Job #3 - Internal

COMPLAINT: CUSTOMER COULD NOT GET OFF DOOR FRONT STAB JACK TO COME UP WHEN SHE WAS BRINGING UNIT HERE. CUSTOMER FOUND THAT THE STAB JACK IS BENT.





CAUSE: left front jack,customer states jack is bent

CORRECTION: checked jack ,ran it up and down and pulled in and out,it is not bent,also checked the other 3 jacks,all good.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Subtotal for Job #3:			0.00

Job #4 - Warranty

COMPLAINT: CUSTOMER NOTICED WATER IN THE FLOOR UNDER THE EMERGENCY WINDOW AFTER ONE OF THE HARD RAINS THAT WE RECENTLY HAD.

CAUSE: water on floor under emergency window in last rain

CORRECTION: checked window on outside and sealed window,sealer was cracked open,when it dries i wil run water over it to make sure.ran water over ouside window and no more leaks.also it could of been the line under the sink going under wall to bedroom getting water in there.,

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	3.40
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	23.80
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	6.80
Subtotal for Job #4:			34.00

Parts Total:	0.52
Labour Total:	153.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	153.52

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 07 Jun 2024

