



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 73816
Promised Date:
31 MAY 24

CUSTOMER WORK ORDER

WO #: 73816 (Appointment Date: 31 MAY 2024 - Time: 08:30pm)

Customer: 37053 - VIRGIN, JEFFERY -
812-598-5083

Tag:

Author: BH

Location: 0612 BH TO CLOSE

Stock #: 10630

Stock Desc: (10630) 2023 COACHMEN
CATALINA 343BHTSLE

Chassis #: 5ZT2CAZB4PX028622

Serial #: 5ZT2CAZB4PX028622

Mileage:

Licence:

Invoice #:

Date In: 31 MAY 24

Promised: 31 MAY 24

Date Sched:

Completed: 14 JUN 24

Warr. Date: 11 MAY 24

Job #2 - Internal

COMPLAINT: THE BATHROOM DOOR FRAMING IS COMING OFF ON THE LATCH SIDE

CAUSE: Loose staples

CORRECTION: Stapled the door trim back in place.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Subtotal for Job #2:			0.00

Job #3 - Warranty

COMPLAINT: STRAIGHT OUT FROM THE FRIDGE THERE ARE STAPLES COMING OUT FROM UNDER THE LINO

CAUSE: Loose staples

CORRECTION: Removed a floor vent the slid a straight edge under the hit it with a hammer. Found a total of 7 staples.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	40.80
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	27.20
Subtotal for Job #3:			68.00

Job #4 - Warranty

COMPLAINT: THERE ARE A COUPLE AREAS ON THE ROOF THAT SCREWS ARE COMING UP NEED TO LOOK AT AND NOTE THIS

CAUSE: Screw coming thru the roof membrane

CORRECTION: Inspected the roof for anything sticking up thru the roof membrane. Only found one spot at the left rear corner area. Took picture of the object coming thru the roof membrane.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00



Customer #: 37053
VIRGIN, JEFFERY

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: EXHAUST FAN COVER BLEW OFF IN TRAVEL.

CAUSE: Hood range vent cover missing

CORRECTION: Took pictures. Put in po for a new camco range vent. Removed the old vent to match up.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	51.00

Parts

Part #	Description	Qty	Price	Total
506342	Range - Hood - Vent - 1 5/8" Deep FI	1.00	6.27	6.27

Subtotal for Job #5: 57.27

Job #6 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE STEPS PUT THE DOOR IN BIND ON THE HINGE SIDE.

CAUSE: Moved the stairs in towards the entry door

CORRECTION: Set the camper level then opened the entry door and folded the steps down. Closed and opened the entry door . Put the steps back up and checked again. Removed all the screws holding in the steps then moved the steps against the door frame then put the screws back in.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	6.80
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	44.20

Subtotal for Job #6: 51.00

Job #7 - Warranty

COMPLAINT: EXTERIOR ENTRY HANDLE WASNT TIGHTENED UP

CAUSE: Loose screws

CORRECTION: Inspected the grab handle, noticed the its wasn't tightened to the exterior wall. Removed the screw covers then tightened the screws. Now grab handle feels firmly mounted to the exterior wall.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	34.00

Subtotal for Job #7: 34.00

Job #8 - WarrantyCOMPLAINT: FIND OUT WHAT IS STICKING OUT FROM UNDER THE BACK CORNER OF #2 SLIDE
LARGE SLIDE

CAUSE: Slideroom ski vs screw

CORRECTION: Jacked up the slideroom and inspected for what was causing damage to the slideroom ski. Found a screw that had chewed on the ski. Unscrewed all the screws holding on the ski. Drilled the the slideroom floor then extracted the screw. Put the new ski on the slideroom corner with screws. Filled the hole with wood putty. Trimmed the ski with silicone.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00



Z990	MISC LABOUR CODE (EXTERNAL)	SAR	212.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	42.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
F100380780	J&B SLIDE SKI, 53", CURRENT 2022, REPLACES ALL PREVIOUS SKIS, V#3298-53, PFL	1.00	9.98	9.98

Subtotal for Job #8: 264.98

Job #9 - Warranty

COMPLAINT: SEAL ON (INSIDE) OF SLIDE #2 SLIDE IS COMING OFF BACK TOP CORNER

CAUSE: Bulb seal wasn't in place

CORRECTION: Inspected the bulb seal and found that the bulb seal came off the flap seal. Put the bulb seal back on the flap seal and drove a screw at the top of the bulb seal to hold it in place.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	34.00

Subtotal for Job #9: 34.00

Parts Total:	16.25
Labour Total:	493.00
Sublet Total:	0.00
Extras Total:	0.00

WORK ORDER TOTAL: 509.25

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 14 Jun 2024

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