

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1945279
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAZB4PX028622
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT343BHTSLE
JEFFERY W VIRGIN		DEALER RO #	73816
2120 WAGGONER AVE		CLAIM START DATE	06/07/2024
Evansville, IN 47714		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	05/11/2024	WARRANTY EXPIRATION DATE	05/11/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-103-24-00-001125	Linoleum - Interior/Flooring/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-06-07 13:52:03 :: STRAIGHT OUT FROM THE FRIDGE THERE ARE STAPLES COMING OUT FROM UNDER THE LINO Loose staples Removed a floor vent the slid a straight edge under the hit it with a hammer. Found a total of 7 staples.			
	Model#	Dlr Sub Hrs	0.40	Sub Labor Amt \$68.00
	Serial#	Appr Hrs	0.40	Appr Labor Amt \$68.00
	Notes			
	AUTHORIZED AS REQUESTED			

Labor

Line# 2	Operation Code	Operational Description		
	20-44-24-00-000544	Rubber Roof - Exterior/Roof/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-06-07 13:53:52 :: THERE ARE A COUPLE AREAS ON THE ROOF THAT SCREWS ARE COMING UP NEED TO LOOK AT AND NOTE THIS Screw coming thru the roof membrane Inspected the roof for anything sticking up thru the roof membrane. Only found one spot at the left rear corner area. Took picture of the object coming thru the roof membrane.			
	Model#	Dlr Sub Hrs	0.00	Sub Labor Amt \$0.00
	Serial#	Appr Hrs	0.00	Appr Labor Amt \$0.00
	Notes			
	GOING FORWARD PLEASE EMAIL IN TO CRV103WARRANTY@FORESTRIVERINC.COM TO NOTATE AN ISSUE AND WE WILL ATTACH THE EMAIL TO THE VIN FILE			

Labor

Line# 3	Operation Code	Operational Description		
	70-164-01-00-001969	Exterior Range Hood Vent - Appliances/Range Hood/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-06-07 13:54:47 :: EXHAUST FAN COVER BLEW OFF IN TRAVEL. Hood range vent cover missing Took pictures. Put in po for a new camco range vent. Removed the old vent to match up.			
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$51.00
	Serial#	Appr Hrs	0.30	Appr Labor Amt \$51.00
	Notes			

Labor

Line# 4	Operation Code	Operational Description		
	10-7-02-00-002744	Lippert Solid Step - Frame & Chassis/Manual Entry Step/Adjust/No Tread Code		

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-06-07 14:11:02 :: CUSTOMER ADVISES THAT THE STEPS PUT THE DOOR IN BIND ON THE HINGE SIDE. Moved the stairs in towards the entry door Set the camper level then opened the entry door and folded the steps down. Closed and opened the entry door . Put the steps back up and checked again. Removed all the screws holding in the steps then moved the steps against the door frame then put the screws back in.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$51.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$51.00

Notes
AUTHORIZED AS REQUESTED

Labor
Line# 5

Operation Code Operational Description
20-66-01-16-000689 Assist Door Handle - Folding - Exterior/Entry Doors/Replace/Structure

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-06-07 14:12:01 :: EXTERIOR ENTRY HANDLE WASNT TIGHTENED UP Loose screws Inspected the grab handle, noticed the its wasn't tightened to the exterior wall. Removed the screw covers then tightened the screws. Now grab handle feels firmly mounted to the exterior wall.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes

Labor
Line# 6

Operation Code Operational Description
10-12-01-00-000260 Slide Out Ski(s) - Frame & Chassis/Slide Out System - Lippert/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-06-07 14:12:51 :: FIND OUT WHAT IS STICKING OUT FROM UNDER THE BACK CORNER OF #2 SLIDE LARGE SLIDE Slideroom ski vs screw Jacked up the slideroom and inspected for what was causing damage to the slideroom ski. Found a screw that had chewed on the ski. Unscrewed all the screws holding on the ski. Drilled the the slideroom floor then extracted the screw. Put the new ski on the slideroom corner with screws. Filled the hole with wood putty. Trimmed the ski with silicone.

Model#	Dlr Sub Hrs	1.50	Sub Labor Amt	\$255.00
Serial#	Appr Hrs	1.50	Appr Labor Amt	\$255.00

Notes
AUTHORIZED AS REQUESTED

Labor
Line# 7

Operation Code Operational Description
10-11-01-00-000205 Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-06-07 14:13:41 :: SEAL ON (INSIDE) OF SLIDE #2 SLIDE IS COMING OFF BACK TOP CORNER Bulb seal wasn't in place Inspected the bulb seal and found that the bulb seal came off the flap seal. Put the bulb seal back on the flap seal and drove a screw at the top of the bulb seal to hold it in place.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes
AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$493.00	Approved	Labor Amt	\$493.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$493.00		Total	\$493.00

DEALER DATE
SIGNATURE
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER DATE
SIGNATURE
All repairs described have been inspected and are satisfactory.