

**RE: 11233 - 2023 TT RIVERSIDE RV RETRO 210 Ser#: 59CCC2322PL006449, RO 73797**

Warranty @Riverside RV <[warranty@goriversiderv.com](mailto:warranty@goriversiderv.com)>

Thu 6/20/2024 7:06 AM

To: Ben Hoffman <[bhoffman@americanrvcenter.com](mailto:bhoffman@americanrvcenter.com)>

Good morning, Ben,

Auth.# 062024-2 for .50 to RR crimp in water line to pump

Please order parts needed from our parts department at:

[parts@goriversiderv.com](mailto:parts@goriversiderv.com)

Thank you and have a great day,

Laura Kay Hill

260-499-4578

Ext. 110

Riverside RV

1775 E US 20

LaGrange, IN46761

**From:** Ben Hoffman <bhoffman@americanrvcenter.com>

**Sent:** Monday, June 17, 2024 4:17 PM

**To:** Warranty @Riverside RV <warranty@goriversiderv.com>

**Subject:** 11233 - 2023 TT RIVERSIDE RV RETRO 210 Ser#: 59CCC2322PL006449, RO 73797

1. Good afternoon

2. COLD SIDE NOT WORKING ON PUMP, HAS KINK SOMEWHERE IN LINE.

a. cold side line had crimp in it not getting water to pump

b. marked kink with zip tie and took pic, cut line off and installed a longer one so it would not crimp again. hard to get to due to tight space.

i. LABOR 1

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. [BHOFFMAN@AMERICANRVCENTER.COM](mailto:BHOFFMAN@AMERICANRVCENTER.COM)

**\*\*Our phone system does not activate until 9 A.M. Central \*\***

**I'm not yelling at you.our system only recognizes capitol letters.**