

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 73782
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 54474 - CHARLES E. GAST
Address: 3022 CREEK RIDGE DR NEW ALBANY, IN

47150

Phone: 502-599-7678

Stock Number: 11306 - 2024 REMOTE RMT17R 5ZT2RMFC6RL016897

VIN: 5ZT2RMFC6RL016897 HIN: SER#: 5ZT2RMFC6RL016897

Mileage: 0 Work Order Comp: 13 JUN 24

Auth. No: Dealer #:

Warr. Date: 07 MAR 24 Work Order Date: 28 MAY 24 Inv #: 405695

WO # Job # Description JOB INFORMATION

73782 1 CUSTOMER ADVISES THAT THE DOOR SIDE SEEMS TO BE SETTING LOWER THAN THE OFF DOOR SIDE. CUSTOMER LOOKED UNDER UNIT AND FOUND THAT THE SUSPENSION APPEARS TO BE DAMAGED ON THE DOOR SIDE. INSPECT AND ADVISE. WE NEED TO DETERMINE IF REPAIR WILL BE COVERED BY COACHMEN OR IF CUSTOMER NEEDS TO CONTACT INSURANCE COMPANY.
Measurements
Pulled measurements on the frame and filled out the paperwork.

73782 3 We would be willing to provide the customer with one spring w/U-bolts and cover the cost of shipping. We are also willing to assist with covering 1.25 hours labor to replace the spring
Damaged leaf spring
Jacked up the camper on the door side, then unbolted the wheel. Unbolted the leaf spring from the shackles and unbolted the u bolts from the axle. Received the parts and unboxed. Bolted in the new leaf spring to the axle and the shackles. Torqued all the hardware to spec. Bolted on the wheel and torqued. Took pictures of disassembled and the old and new leaf side by side. Set the camper down from the jack.

73782 4 TIME TO R&R AXLE HANGER APPROVED BY LIPPERT VCB Hello Debra on the information sent into the case, the curbside rear hanger measurement is out by 1/8". I can authorize to move the curbside rear hanger only (forward 1/8") , 2.5 hr labor. This is pending still need frame serial tag. Also, the axle bottoming out and denting the frame would not be an LCI concern, as the hangers

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 being off would not create this condition. Thank you, Paul W.
 Lippert Customer Care Center Tech Agent p: 432.LIPPERT
 f: 574.534.7161

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 170.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.20 170.00 34.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.70 170.00 119.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.60 170.00 102.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 1.25 170.00 212.50
 Z990 4 MISC LABOUR CODE (EXTERNAL) 1.17 170.00 198.90
 Z990 4 MISC LABOUR CODE (EXTERNAL) 1.33 170.00 226.10

 Excode Job# Description EXTRAS Qty Price Total

 SS 1 SHOP SUPPLIES 1.00 0.00 0.00

Parts Total: 0.00
 Labour Total: 892.50
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 892.50

Customer Signature: _____

Date: _____