



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 73771
Promised Date:
24 MAY 24



CUSTOMER WORK ORDER

WO #: 73771 (Appointment Date: 28 MAY 2024 - Time: 11:00am)

Customer: 29507 - SMITH, BRIAN -
812-629-6468

Tag: PH - ORDERED 6-1-24

Author: PH

Location: 0618 CHECK STATUS WITH
ZS

Stock #:

Stock Desc: 2022 5W KEYSTONE
MONTANA 3761FL

Chassis #: 4YDFM0T24N4701973

Serial #: 4YDFM0T24N4701973

Mileage: 0

Licence:

Invoice #: 405943

Date In: 28 MAY 24

Promised: 31 MAY 24

Date Sched:

Completed: 19 JUN 24

Warr. Date: 25 MAR 23

Job #2 - External

COMPLAINT: CUSTOMER MAY WANT TO HAVE 3RD A/C UNIT
ADDED TO THE CENTER OF COACH IN THE
KITCHEN AREA. CUSTOMER IS CHECKING TO
SEE WHAT WIRING IS THERE AND WILL DECIDE
BY APPT IF HE WANTS THIS DONE.

CAUSE: Ac controll board wasn't ordered. Told parts to order 6-13-24. Removed inside fan assembly.
Removed power and remote wires from fan. Went on the roof and removed the vent cover and fan
assembly. Removed the butol tape and dicor around the cutout for the ac unit. Removed ac from
packaging. Took a fork truck and positioned new ac on the roof. Pulled wires for ac prep out of the ceiling.
Found scrap wood panel and cut 4 pieces to length so I can block off the gaps between the ceiling and the
roof. Cut a hole in one of the side panels to feed power and thermostat wires through. Taped gaps around
panels with aluminum tape. Went to service writer and asked about the information regarding the
thermostat location. Pulled outlet from wall panel and pulled thermostat wires through the wall with fish
tape. Installed outlet back on the wall. Hooked up thermostat and mounted in place of the vent/ fan
controller. ***The thermostat that was ordered is the wrong one. The correct one was ordered along with
the upper control board 6-13-24. Returned thermostat to parts. INSTALLED CONTROLL BOARD. WIRED
UP T STAT INSTALLED DUCT ON A/C AND SECURED IT TO PLENUM. REMOVED EXCESS DUCT
MATERIAL. INSIDE PLENUM GOES OVER BATTEN STRIP. TRACED AND CUT BATTEN STRIP.
INSTALLED PLENUM. APPLIED PUTTY AROUND BATTEN STRIP. CLEANED UP UNIT. INSTALLED
COVER PLATE TO COVER UP HOLE IN CEILING. PARKED UNIT.

Customer #: 29507
SMITH, BRIAN



CORRECTION:

I FOUND THAT THE GROUND WIRE WAS ON THE WRONG WIRE. I MOVED THE GROUND WIRE TO
THE RIGHT SPOT AND THE AIR STARTED WORKING AS IT SHOULD.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
48203-066	COLEMAN MACH 3 PLUS EZ 13,500BTU	1.00	N/C	N/C
41-0013	QUICK COOL CEILING ASMY	1.00	N/C	N/C





9439	A/C - Wire box - w/ Cuircut Board i	1.00	N/C	N/C
9440	A/C - Thermostat - Digital - Cool On	1.00	N/C	N/C
Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #2:				0.00

Job #24-452 - Warranty

COMPLAINT:

The remedy is to disconnect the 12-volt power to the stove lights, cap incoming wires

CAUSE: RECALL 24V452 STOVE KNOB RECALL

CORRECTION: Moved unit up to shop. Removed stove top. Stove top not like pics in service sheet. Waiting on factory. Move unit back to service lot. 6/19/2024: Moved unit back in shop. Removed stove top. Pulled power wires up from behind stove. Cut and capped power wires. Removed wires from light switch. Removed switch from unit. Installed hole plug to cover switch hole. Secured old light wires. Lights do not work now. Returned unit to service completed.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	78.20
Z990	MISCELLANEOUS REPAIR	DKM	6.80
Subtotal for Job #24-452:			85.00

Job #ROOFT - External

COMPLAINT: INSPECT ROOF AND ROOF SEAMS - CLEAN AND FILL VOIDS. 1 TUBE OF ROOF SEALANT INCLUDED.

CAUSE: Tech suggests uv clean and treat. Most of the dicor needs resealed as well. Roof is in good condition otherwise.

CORRECTION: .

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts				
Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING DICOR	7.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #ROOFT:				0.00

Job #TREAT - External

COMPLAINT: CLEAN ROOF AND APPLY UV PROTECTANT TO RV WITH A RUBBER,PVC OR TPO ROOF MEMBRANE. DOES NOT INCLUDE "SEALING SEAMS" OR "ROOF COATING"
WASH OUTSIDE OF CAMPER

CAUSE: Removed maxx air covers.Rinsed walls and roof down with water.Applied cleaner to roof and scrubbed with a brush. Rinsed roof and let dry. Applied uv protectant to roof and let dry. Installed vent covers. Will send the unit to washbay.

CORRECTION: .



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Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
6638	1 GAL RV ROOF CLEANER & PROTEC - BIO	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #TREAT: 0.00

Parts Total: 0.00
Labour Total: 85.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 85.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 21 Jun 2024

