



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 73770  
Promised Date:  
24 MAY 24

### CUSTOMER WORK ORDER

WO #: 73770 (Appointment Date: 28 MAY 2024 - Time: 07:00am)

Customer: 54660 - MCGILL, LOIS -  
812-573-7823

Tag: PH - JACKS ORDERED. 5-31-24

Author: PH

Location: 0620 PUT UNIT UP FRONT  
WHEN COMPLETED

Stock #: 11370

Stock Desc: 2024 TT COACHMEN

CATALINA SUMMIT SERIES 164BHX

Chassis #: 5ZT2CAEC1RK008018

Serial #: 5ZT2CAEC1RK008018

Mileage: 0

Licence:

Invoice #:

Date In: 28 MAY 24

Promised: 31 MAY 24

Date Sched:

Completed: 21 JUN 24

Warr. Date: 23 APR 24

#### Job #1 - Warranty

COMPLAINT: MORE THE DRIVERS SIDE BOTH REAR  
STABILIZERS DO NOT APPEAR TO BE  
INSTALLED PROPERLY  
PUT UNIT UP FRONT WHEN COMPLETE

CAUSE: THE REAR STABILIZER JACKS ARE BENT. THERE ARE 2 L-BRACKETS ON THE INSIDE AND  
OUTSIDE OF THE FRAME THAT ARE HELD IN PLACE WITH LARGE RIVETS. WARRANTY SUGGEST  
THAT WE DRILL OUT THE RIVETS. THERE IS NOT A EFFICIENT WAT TO DRILL OUT THESE RIVETS  
AND MAY DAMAGE THE HOLDING TANK BEHIND IT. ATTEMPTED TO REMOVED RIVETS WITH AIR  
HAMMER. SERVICE ADVISER CONFIRMED CUTTING THEM OFF AND SECURING THEM WITH  
BOLTS. Cut off what I could with a grinding wheel and finished removing bolts with a air hammer. Had to  
weld a metal wire to 2 bolts and feed them behind the frame to reach bolt holes. Secured brackets.  
Mounted Jack's to both brackets on both side. Parked unit.

CORRECTION: .

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	117.30
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	52.70
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	170.00
Z990	MISC LABOUR CODE (EXTERNAL)	JH	0.00

#### Parts

Part #	Description	Qty	Price	Total
9451	STAB JACK MOUNTING BRACKET	2.00	6.90	13.80
C01283376	JACK, SCISSOR BEARCLAW 24" 5000# W/S	2.00	28.93	57.86

#### Other Services

Code	Description	Qty	Price	Total
FRT	UPS-JACKS	1.00	30.19	30.19

**Subtotal for Job #1: 441.85**

#### Job #2 - Internal

COMPLAINT: CHECK THE AWNING CUSTOMER SAYS THE AWNING MIGHT BE ROLLED UP  
BACKWARDS OR THE BUTTONS ARE BACKWARDS

CAUSE: AWNING IS ROLLED UP BACKWARDS.

CORRECTION: NO CORRECTION.

Customer #: 54660  
MCGILL, LOIS



W/O: 73770  
Promised Date: 31 MAY 24



Customer #: 54660  
MCGILL, LOIS



**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

**Subtotal for Job #2: 0.00**

**Job #3 - Warranty**

COMPLAINT: CHECK THE SHOWER CUSTOMER SAYS IT IS LEAKING WHILE IN USE AND IT MIGHT BE FROM THE DRAIN AREA

CAUSE: Ran water through drain. Drain fitting was loose but didn't leak during testing, tightened fitting.

CORRECTION: NOTICED THERE ARE GAPS AROUND FLOOR PAN TRIM. SEALED GAPS WITH SILICONE. LETTING DRY OVERNIGHT. RAN WATER OVER SEALED AREAS. NO LEAKS PRESENT. INSTALLED ACCESS PANEL. REMOVED FROM CITY WATER. PARKED UNIT.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	34.00

**Subtotal for Job #3: 34.00**

Parts Total:	71.66
Labour Total:	374.00
Sublet Total:	0.00
Extras Total:	30.19
<b>WORK ORDER TOTAL:</b>	<b>475.85</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 21 Jun 2024

