

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 73770
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 54660 - LOIS MCGILL
Address: 19 OAK MEADOW RD. EVANSVILLE, IN

47725

Phone: 812-573-7823

Stock Number: 11370 - 2024 CATALINA SUMMIT SERIES 164BHX 5ZT2CAEC1RK008018
VIN: 5ZT2CAEC1RK008018 HIN: SER#: 5ZT2CAEC1RK008018
Mileage: 0 Work Order Comp: 21 JUN 24
Auth. No: Dealer #:
Warr. Date: 23 APR 24 Work Order Date: 28 MAY 24 Inv #: 406017

WO #	Job #	Description	JOB INFORMATION
73770	1	MORE THE DRIVERS SIDE BOTH REAR STABILIZERS DO NOT APPEAR TO BE INSTALLED PROPERLY PUT UNIT UP FRONT WHEN COMPLETE THE REAR STABILIZER JACKS ARE BENT. THERE ARE 2 L-BRACKETS ON THE INSIDE AND OUTSIDE OF THE FRAME THAT ARE HELD IN PLACE WITH LARGE RIVETS. WARRANTY SUGGEST THAT WE DRILL OUT THE RIVETS. THERE IS NOT A EFFICIENT WAT TO DRILL OUT THESE RIVETS AND MAY DAMAGE THE HOLDING TANK BEHIND IT. ATTMEPTED TO REMOVED RIVETS WITH AIR HAMMER. SERVICE ADVISER CONFIRMED CUTTING THEM OFF AND SECURING THEM WITH BOLTS. Cut off what I could with a grinding wheel and finished removing bolts with a air hammer. Had to weld a metal wire to 2 bolts and feed them behind the frame to reach bolt holes. Secured brackets. Mounted Jack's to both brackets on both side. Parked unit.	

73770	3	CHECK THE SHOWER CUSTOMER SAYS IT IS LEAKING WHILE IN USE AND IT MIGHT BE FROM THE DRAIN AREA Ran water through drain. Drain fitting was loose but didn't leak during testing, tightened fitting. NOTICED THERE ARE GAPS AREOUND FLOOR PAN TRIM. SEALED GAPS WITH SILICONE. LETTING DRY OVERNIGHT. RAN WATER OVER SEALED AREAS. NO LEAKS PRESENT. INSTALLED ACCESS PANEL. REMOVED FROM CITY WATER. PARKED UNIT.	
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Part No	Job#	Description	PARTS	Qty	Price	Total
20813864	1	STAB JACK MOUNTING BRACKET		2.00	6.90	13.80

Claim : 73770

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Part No      Job#  Description          PARTS          Qty    Price    Total
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2600299      1  JACK, SCISSOR BEARCLAW 24" 5000#  2.00    28.93    57.86
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*****
Lab Code     Job#  Description          LABOUR          Hrs    Rate    Total
*****
Z990         1  MISC LABOUR CODE (EXTERNAL)  0.00   170.00    0.00
Z990         1  MISC LABOUR CODE (EXTERNAL)  0.69   170.00   117.30
Z990         1  MISC LABOUR CODE (EXTERNAL)  0.31   170.00    52.70
Z990         1  MISC LABOUR CODE (EXTERNAL)  1.00   170.00   170.00
Z990         1  MISC LABOUR CODE (EXTERNAL)  0.00   170.00    0.00
Z990         3  MISC LABOUR CODE (EXTERNAL)  0.00   170.00    0.00
Z990         3  MISC LABOUR CODE (EXTERNAL)  0.20   170.00    34.00
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*****
Excode      Job#  Description          EXTRAS          Qty    Price    Total
*****
FRT         1  UPS-JACKS              1.00    30.19    30.19
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Parts Total: 71.66
 Labour Total: 374.00
 Sublet Total: 0.00
 Extras Total: 30.19

>>>> Claim Total: 475.85

Customer Signature: _____

Date: _____