



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 73763
Promised Date:
24 MAY 24

CUSTOMER WORK ORDER

WO #: 73763

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: PH
Location: 0608 CHECK PREAUTH

Stock #: 11398
Stock Desc: 2024 5W KEYSTONE
MONTANA 3531RE
Chassis #: 4YDFM0S21R4701193
Serial #: 4YDFM0S21R4701193
Mileage: 0
Licence:

Invoice #:
Date In: 24 MAY 24
Promised: 31 MAY 24
Date Sched:
Completed: 31 MAY 24
Warr. Date:

Job #PDINFW - Internal

PDI - NEW FIFTH WHEEL

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
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Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #1 - Internal

COMPLAINT: REAR OF MAIN AWNING CANVAS LOOSE. SEE PHOTO. NEED TO KNOW FROM FACTORY WHAT CAN BE DONE IF ANYTHING. THEY NEED TO KNOW THAT THEY ARE BUILDING THIS WAY.

CAUSE: REAR OF MAIN AWNING CANVASS IS LOOSE. SEE PHOTO. NEED TO KNOW FROM FACTORY WHAT CAN BE DONE, IF ANYTHING. THEY NEED TO KNOW THAT THEY ARE BUILDING THIS WAY.

CORRECTION: Took pictures of patio awning and unit mod and serial numbers. THIS IS HOW THE TRAILER IS MADE

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CORNER TRIM NEXT TO CONTROL PANEL HAS NAILS STICKING OUT

Customer #: 1000
BASDEN'S AMERICAN RV,





CAUSE: CORNER TRIM NEXT TO CONTROL PANEL HAS NAILS STICKING OUT

CORRECTION: Counter sunk nails and filled all holes around them with matching putty

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	17.00
Subtotal for Job #2:			17.00

Job #3 - Warranty

COMPLAINT: SCREEN DOOR HITS DOOR FRAME

CAUSE: SCREEN DOOR HITS DOOR FRAME (NOTED AT DELIVERY)

CORRECTION: Adjusted screen door latch mounted on entrance door frame.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	34.00
Subtotal for Job #3:			34.00

Job #4 - Warranty

COMPLAINT: END MISSING ON LEFT DAY/NIGHT SHADE BY KITCHEN SINK

CAUSE: END CAP MISSING ON LEFT DAY/NIGHT SHADE BY KITCHEN SINK.

CORRECTION: Took picture of end of roll up shade where cap is missing. 5/31/24: Turned in parts request for replacement end cap.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	DKM	17.00

Parts				
Part #	Description	Qty	Price	Total
588321	SHADE - END CAP - FOR ROLLER	1.00	0.77	0.77
	SHADE -			

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-END CAP	1.00	17.89	17.89
Subtotal for Job #4:				35.66

Job #5 - Warranty

COMPLAINT: LIVING ROOM TV WILL NOT LIFT OUT OF CABINET

CAUSE: LIVING ROOM TV WILL NOT LIFT OUT OF CABINET

CORRECTION: Lift cable off of pulley. Lifted TV manually and put cable back on pulley. TV is sitting crooked on lift frame. Removed fireplace for access to tv lift mounting screws. Only one mounting screw securing lift to rear wall. Replaced missing mounting screw. Checked operation of tv lift. Now operating as it should. Remounted fireplace.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	68.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Subtotal for Job #5:			68.00

Job #6 - Warranty

COMPLAINT: BLIND ADJUSTMENT ROD MISSING AT WINDOW BEHIND RANGE



CAUSE: BLIND ADJUSTMENT ROD MISSING AT WINDOW BEHIND RANGE.

CORRECTION: Replaced missing adjustment rod at window behind Range.

Labor				
Code	Description		Mechanic	Total
Z990	MISCELLANEOUS REPAIR		DKM	17.00
Parts				
Part #	Description	Qty	Price	Total
A303	A303 MINI BLIND WAND	1.00	3.35	3.35
Subtotal for Job #6:				20.35

Job #7 - Warranty

COMPLAINT: WINDOW BEHIND COUCH NOT CONNECTED TO KNOB

CAUSE: WINDOW BEHIND COUCH NOT CONNECTED TO KNOB

CORRECTION: Removed window screen. Drilled out rivets holding crank to window frame. Straightened crank arms. inserted roller ends of arms into window track. Installed new rivets to secure crank to window frame. Checked operation of remounted window crank. OK. Reinstalled window screen.

Labor				
Code	Description		Mechanic	Total
Z990	MISCELLANEOUS REPAIR		DKM	17.00
Subtotal for Job #7:				17.00

Job #8 - Warranty

COMPLAINT: THE BATHROOM CABINET PANEL IS LOOSE.

CAUSE: BATHROOM CABINET PANEL LOOSE.

CORRECTION: Panel on left side of cabinet over bathroom sink is loose. Factory staples did not catch frane behind panel. Reattached panel at bottom and top. Filled all holes with matching putty.

Labor				
Code	Description		Mechanic	Total
Z990	MISCELLANEOUS REPAIR		DKM	34.00
Subtotal for Job #8:				34.00

Parts Total:	4.12
Labour Total:	204.00
Sublet Total:	0.00
Extras Total:	17.89
WORK ORDER TOTAL:	226.01

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 07 Jun 2024

W/O: 73763
Promised Date: 31 MAY 24



Customer #: 1000
BASDEN'S AMERICAN RV,

