

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1932285
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAEC9RK006713
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT164BHX
JAMES T WAHNSIEDLER		DEALER RO #	73743
120 N MARINE AVE		CLAIM START DATE	05/28/2024
Evansville, IN 47712		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	09/08/2023	WARRANTY EXPIRATION DATE	09/08/2024

Claim Line Details

Labor

Line# 1	Operation Code SB-456-01-00-004506	Operational Description 51-1722 – ROOF MOUNT SOLAR INLET (AURORA & CATALINA) - INSPECTION AND PERFORM REMEDY - Technical Service Bulletin/Sealant/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-05-28 16:49:48 :: 51-1722 ROOF MOUNT SOLAR INLET 51-1722 ROOF MOUNT SOLAR INLET Took pictures before replacement. 5/24/24: Turned in parts request for replacement part.	
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.50	\$85.00
Serial#	Appr Hrs	Appr Labor Amt
	0.50	\$85.00
	Notes AUTHORIZED AS REQUESTED PHOTOS OF CORRECTION ARE REQUIRED FOR PAYMENT	

Labor

Line# 2	Operation Code 70-156-01-00-001811	Operational Description Hisense Mini Refrigerator - Appliances/Mini Refrigerator (Hisense)/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-05-28 16:52:11 :: CUSTOMER ADVISES THAT THE REFRIGERATOR LIGHT COMES ON, BUT THE REFRIGERATOR IS NOT COOLING. CUSTOMER ADVISES THAT THE REFRIGERATOR LIGHT COMES ON, BUT THE REFRIGERATOR IS NOT COOLING Turned refrigerator on at 3:45 pm, 5/24/24 to see if it starts to cool down. Did not start to cool down. Removed cabinet and pulled refrigerator out of cabinet. Disconnected power wires and placed unit on shop floor.	
Model#	Dlr Sub Hrs	Sub Labor Amt
NS-CF12V33BK1	0.30	\$51.00
Serial#	Appr Hrs	Appr Labor Amt
22D21W00549	0.30	\$51.00
	Notes AUTHORIZED AS REQUESTED	

Labor

Line# 3	Operation Code RC-003-22-00-004526	Operational Description 24V254, 2024-214 - CHARGE LINE OVERCURRENT PROTECTION - INSPECTION AND REMEDY - Recall/Electrical/Rewire/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-05-28 16:54:16 :: 24V254,2024-214 CHARGE LINE OVERCURRENT PROTECTION 24V, 2024-214 CHARGE LINE OVERCURRENT PROTECTION. Removed terminal nuts and moved the Distrubition wire to the protected side of battery. Tightened nut securely. Resprayed terminals with protectant.	
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.20	\$34.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$34.00

Notes
AUTHORIZED AS REQUESTED

Labor
Line# 4

Operation Code 70-164-01-00-001969
Operational Description Exterior Range Hood Vent - Appliances/Range Hood/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-05-28 16:55:10 :: THE VENT COVER FOR THE STOVE VENT IS MISSING. THE VENT COVER FOR THE STOVE VENT IS MISSING Moved unit into shop from service lot. Checked stove vent. outside cover missing. Complete outside stove vent must be replaced. 5/24/24: Turned in parts request for a matching replacement.

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$51.00

Serial# Appr Hrs 0.30 Appr Labor Amt \$51.00

Notes

Submitted	Labor Amt	\$221.00	Approved	Labor Amt	\$221.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$221.00		Total	\$221.00

DEALER _____ DATE _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE

All repairs described have been inspected and are satisfactory.