



600 E. Baseline Rd.  
Evansville, IN 47725

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W/O: 73742  
Promised Date:  
20 JUN 24

## CUSTOMER WORK ORDER

WO #: 73742

Customer: 10931 - JINES, JERRY W. -  
Tag: BH - COUNTERTOPS ORDERED.  
5-30-24  
Author: BH  
Location: 0723 BH TO CLOSE

Stock #: 11175  
Stock Desc: 2024 5W KEYSTONE  
COUGAR HALF-TON 23MLE  
Chassis #: 4YDFCGL21R2501873  
Serial #: 4YDFCGL21R2501873  
Mileage:  
Licence:

Invoice #:  
Date In: 22 MAY 24  
Promised: 29 JUN 24  
Date Sched:  
Completed: 23 JUL 24  
Warr. Date: 21 MAY 24

### Job #1 - Warranty

COMPLAINT: KITCHEN COUNTER TOP IS SCRATCHED

CAUSE: Counter top

CORRECTION: Removed drawers. Removed stove. Removed water lines. Removed drawers. Removed drawer guides and frame. Removed cabinet wall. Removed freige. Removed sink and faucet. Removed counter top. Cleaned off silicone on sink. Installed new counter top. Put sink back and faucet. Water test. Put freige back. Put drawer guides and panel back. Put drawers back. Put stove back and did a drop test. Cleaned up and siliconed.

### Labor

| Code | Description          | Mechanic | Total  |
|------|----------------------|----------|--------|
| Z990 | MISCELLANEOUS REPAIR | BB       | 0.00   |
| Z990 | MISCELLANEOUS REPAIR | BB       | 85.00  |
| Z990 | MISCELLANEOUS REPAIR | BB       | 595.00 |

### Parts

| Part # | Description                             | Qty  | Price  | Total  |
|--------|-----------------------------------------|------|--------|--------|
| 716860 | Countertop - Kitchen Sink Side Top -    | 1.00 | 273.41 | 273.41 |
| 716838 | COUNTERTOP-KITCHEN EASED<br>EDGE ASH AG | 1.00 | 99.27  | 99.27  |
| 500627 | CLEAR SIKASIL PLUS                      | 1.00 | 18.41  | 18.41  |

### Other Services

| Code | Description                      | Qty  | Price  | Total  |
|------|----------------------------------|------|--------|--------|
| FRT  | FREIGHT & CRATE -<br>COUNTERTOPS | 1.00 | 164.75 | 164.75 |
| FRT  | UPS-2ND COUNTERTOP               | 1.00 | 36.99  | 36.99  |

**Subtotal for Job #1: 1,272.83**

### Job #2 - Internal

COMPLAINT: customer noticed water on the floor by the shower under the shower molding.

CAUSE: Shower

CORRECTION: Checked silicone and put more on inside track. Let dry and than test. Found no water leak

### Labor

| Code | Description          | Mechanic | Total |
|------|----------------------|----------|-------|
| Z990 | MISCELLANEOUS REPAIR | BB       | N/C   |
| Z990 | MISCELLANEOUS REPAIR | BB       | N/C   |
| Z990 | MISCELLANEOUS REPAIR | BB       | N/C   |



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Other Services

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| SS   | SHOP SUPPLIES | 1.00 | N/C   | N/C   |

Subtotal for Job #2: 0.00

Parts Total: 391.09

Labour Total: 680.00

Sublet Total: 0.00

Extras Total: 201.74

WORK ORDER TOTAL: 1,272.83

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 23 Jul 2024

W/O: 73742  
Promised Date: 29 JUN 24



Customer #: 10931  
JINES, JERRY W.

