

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1933934
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAEC9RK006310
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT164BHX
ANGELA K GRAY		DEALER RO #	73735
1203 GRAND AVE		CLAIM START DATE	05/29/2024
Washington, IN 47501		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	08/14/2023	WARRANTY EXPIRATION DATE	08/14/2024

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	40-106-01-12-001216	Clearance Light - Electrical/12 Volt Exterior/Replace/Exterior Lighting		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-05-29 16:19:32 :: CUSTOMER ADVISES THAT THE TAILLAMP LENSES ARE BOTH LOOSE AND NOT SEALED. taillamp lens took off lens and put in more screws in base it was coming away from metal,then put lens back on and resealed lights.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$34.00	
Serial#	Appr Hrs	0.20	Appr Labor Amt \$34.00	
Notes				

Labor

Line# 2	Operation Code	Operational Description		
	40-106-24-11-001253	Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-05-29 16:25:35 :: CUSTOMER ADVISES THAT EVEN WHEN THE GRAY TANK IS FULL, THE LEVEL INDICATOR SHOWS THAT IT IS EMPTY. grey tank will not read filled tank up with water and it dosent read,i ran wire to sensor to ground and it read full,traced ground wire crimped end and found wire was crimped but it was on coating not bare wire,so i cut it out and stripped back wires and connected together and now it shows full,let out water and it goes down by each light to empty,tied up wires,all good.			
Model#	Dlr Sub Hrs	1.00	Sub Labor Amt \$170.00	
Serial#	Appr Hrs	1.00	Appr Labor Amt \$170.00	
	Notes			
	PLEASE SUBMIT TIME AS WE CAN NOT ENTER THIS FOR YOU.			
	got it			
	AUTHORIZED AS REQUESTED			

Labor

Line# 3	Operation Code	Operational Description		
	60-136-01-00-001480	City Water Connection - Plumbing/Fresh Water Supply/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-05-29 16:26:33 :: CITY WATER INLET CHECK VLAVE IS BAD. SHOOTS WATER OUT WHEN RUNNING ON THE PUMP city inlet checked inlet and o ring is blown out the back and wont seal,installed new inlet that is brass instead of plastic,all good.			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$51.00	
Serial#	Appr Hrs	0.30	Appr Labor Amt \$51.00	
Notes				

Labor

Line# 4

Operation Code
SB-456-01-00-004506

Operational Description
51-1722 – ROOF MOUNT SOLAR INLET (AURORA & CATALINA) - INSPECTION AND PERFORM REMEDY - Technical Service Bulletin/Sealant/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-05-29 16:27:05 :: SOLAR PANEL INLET RECALL. solar inlet recall checked solar inlet and it is not cracked,all good ,took pictures.

Model#
Serial#

Dlr Sub Hrs
Appr Hrs

0.50
0.50

Sub Labor Amt \$85.00
Appr Labor Amt \$85.00

Notes
AUTHORIZED AS REQUESTED

Labor

Line# 5

Operation Code
RC-003-22-00-004526

Operational Description
24V254, 2024-214 - CHARGE LINE OVERCURRENT PROTECTION - INSPECTION AND REMEDY - Recall/Electrical/Rewire/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-05-29 16:27:37 :: CHARGE LINE OVER CURRENT PROTECTION charge line recall checked wires and they were wrong,reinstalled wires like they should of been and took before and after pictures,tested wires and they are good.

Model#
Serial#

Dlr Sub Hrs
Appr Hrs

0.20
0.20

Sub Labor Amt \$34.00
Appr Labor Amt \$34.00

Notes
AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$374.00	Approved	Labor Amt	\$374.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$374.00		Total	\$374.00

DEALER

SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.