



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 73726
Promised Date:
24 MAY 24

CUSTOMER WORK ORDER

WO #: 73726
Customer: 54804 - CARVER, JR,
LAWRENCE - 812-270-0026
Tag:
Author: BH
Location: 0605 BH TO CLOSE

Stock #: 11335
Stock Desc: 2024 TT FOREST RIVER
CHEROKEE WOLF PUP 18CBW
Chassis #: 5ZT2CKGC1RY032402
Serial #: 5ZT2CKGC1RY032402
Mileage:
Licence:

Invoice #:
Date In: 20 MAY 24
Promised: 31 MAY 24
Date Sched:
Completed: 31 MAY 24
Warr. Date: 31 MAY 24

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: final pdi

CORRECTION: did final and everything on sheet and also checked lp,water,appliances and electrical.

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C
CUR81281	CLASS 3 5000 GVWR WITH SAFETY LATCH	2.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #BCWT - Internal

COMPLAINT: BRAKE CONTROL & WIRING - PICKUP TRUCK ONLY

CORRECTION: INSTALLED BRAKE CONTROL AND WIRING O TRUCK. USED A OEM TYPE HARNESS AND CHECKED THE 7-WAY OUTPUT. EVERYTHING IS WORKING AS IT SHOULD.

Labor

Code	Description	Mechanic	Total
BCWT	BRAKE CONTROL & WIRING - PICKUP	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
14636	7WAY PLASTIC CAR END	1.00	N/C	N/C
19-0938	9 WAY CONNECTOR - BRACKET	1.00	N/C	N/C
19-1441	16-3030 30A CIRCUIT BREAKER	1.00	N/C	N/C
51140	PROPORTIONAL BRAKE CONTROL	1.00	N/C	N/C
81788	81788 08-16 FORD HARNESS	1.00	N/C	N/C
R7156	8L8T-14B192-AA HIGH POWER FORD RELAY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C



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Subtotal for Job #BCWT: 0.00

Job #DELUXE - Internal

COMPLAINT: DELUXE STARTER KIT

CORRECTION: PUT IN UNIT

Parts	Description	Qty	Price	Total
Part #				
44722	DELUXE STARTER KIT	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #MAXX - Internal

COMPLAINT: ROOF VENT COVER - INSTALLED EACH

CAUSE: install 2 roof vents

CORRECTION: installed 2 roof vents drilled 8 holes and installed l brackets and cover.

Labor	Description	Mechanic	Total
Code			
Z990	INSTALL MAXX AIR VENT	DGH	N/C

Parts	Description	Qty	Price	Total
Part #				
40431	CAMCO VENT COVER - WHITE	2.00	N/C	N/C

Other Services	Description	Qty	Price	Total
Code				
SS	SHOP SUPPLIES	1.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C

Subtotal for Job #MAXX: 0.00

Job #PARTS - Internal

COMPLAINT: LCI FOLDING SECTIONAL THE DARKER ONE

CAUSE: folding sectional

CORRECTION: got sectional and put in camper.

Labor	Description	Mechanic	Total
Code			
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts	Description	Qty	Price	Total
Part #				
8903	CAMPFIRE SECTIONAL - DARK GREY	1.00	N/C	N/C

Subtotal for Job #PARTS: 0.00

Job #1 - Warranty

COMPLAINT: THE SLIDE ROOM WILL NOT COME IN

CAUSE: slideroom wont come in

CORRECTION: took off panel to get to backside of switch got meter and tested for power and it was good,took off panel under slideroom to fine control box it was not there put panel back on ,found control box in cabinet,checked power and it was good but it was not going through box and green light was not on,so i went to another camper and found control box and took out and marked all wires,installed box in other camper and hooked up wires and now i have green light and slideroom goes in and out control box was bad,filled out sheet to get new control box,when it comes in it goes to stock,because we had control box in stock so i took control box and installed it in the one i robbed it from.

Labor



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Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	187.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00

Parts

Part #	Description	Qty	Price	Total
F100379630	SLIDE OUT, ELECTRONIC MOTOR CONTROLL	1.00	95.20	95.20

Subtotal for Job #1: 282.20

Job #E26K - Internal

COMPLAINT: E2 6K HITCH INSTALLED

CAUSE: e2 hitch 600 pound

CORRECTION: set up brackets on tongue and installed ball and put the rest of hitch in slideroom door.drove truck around and backed up to camper and set up hitch,put together and all ir good.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
14-8608	91-00-6100 2-5/16" 10K HITCH BALL	1.00	N/C	N/C
92-00-0600	E2 TRUNNION HITCH 6000# 2-POINT WITH SHANK	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #E26K: 0.00

Job #2 - Warranty

COMPLAINT: [CSB] CUSTOMER CALLED STATING THEY WERE ON THE SIDE OF THE ROAD WITH BRAKE CONTROL INTERMITTENTLY SHOWING OPEN CIRCUIT CODE AND MAKING SQUEALING NOISE FROM BRAKE CONTROL. THINKS BRAKES MAY BE OVERHEATING AS WELL.

CAUSE: [CSB] POOR CONNECTION AT WIRING SPLICES AT TRAILER AXLE CAUSED INTERMITTENT BRAKE CONNECTION AND/OR SHORT CIRCUIT AND SUBSEQUENT BRAKE CONTROL FAILURE.

CORRECTION: [CSB] TRAVELED TO CUSTOMER LOCATION ON SIDE OF I-64 AT MM54. CHECKED 7-WAY ON TRUCK AND BRAKE CONTROL. FOUND DURING TESTING THE BRAKE CONTROL TO NOT SHOW OC WHEN CONNECTED TO TESTER. TESTED CONNECTIONS AT JUNCTION BOX FROM 7-WAY ON CAMPER. FOUND CONTINUITY FROM BRAKE PIN. TESTED WIRING GOING TO AXLE FROM JUNCTION BOX AND FOUND INTERMITTENT BRAKE SIGNAL. SILICONE-IMPREGNATED SQUEEZE CONNECTOR NOT MAKING PROPER CONNECTION TO AXLE WIRING. REPLACED SPLICES ON WIRING TO AXLE. TESTED BRAKES ON CAMPER, FOUND CONTINUITY AND BRAKES WORKING. BRAKE CONTROL DID NOT SHOW OC UNTIL REPEATED APPLICATION OF BRAKES. DETERMINED SPLICE FAILURE SHORTED BRAKE CONTROL INTERNALLY. REMOVE AND REPLACED BRAKE CONTROL AND WIRE LOOM. TESTED BRAKE CONTROL AND BRAKES ON CAMPER AND FOUND NO FURTHER ISSUES. ADVISED CUSTOMER THAT IF THEY HAVE FURTHER ISSUES TO SCHEDULE APPOINTMENT WITH SERVICE DEPARTMENT. FOUND NO EVIDENCE OF OVERHEATING BRAKES.

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Subtotal for Job #2: 0.00

Parts Total: 95.20
Labour Total: 187.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 282.20

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 Jun 2024

W/O: 73726
Promised Date: 31 MAY 24



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